### ko**mobile**

### The role of DRT in tourist areas learnings from the LAST MILE – project

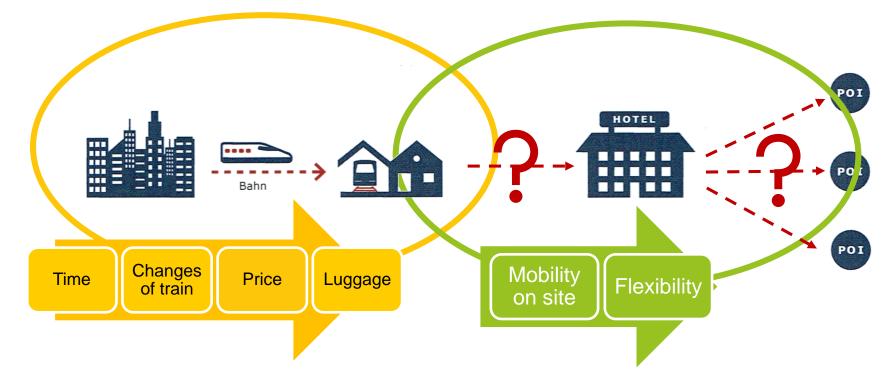
SMACKER scientific conference 10<sup>th</sup> November 2020

DI Christine Zehetgruber komobile w7 GmbH

### Contents

- Situation of public transport in rural areas
- DRT for the "last mile" in tourism
- LAST MILE Project overview
- Conclusions and recommendations
- Good practice examples

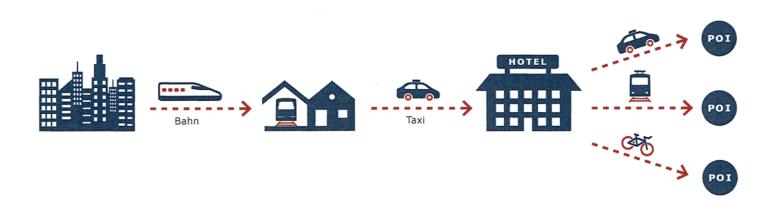
### THE CHALLENGES OF SUSTAINABLE TRAVEL



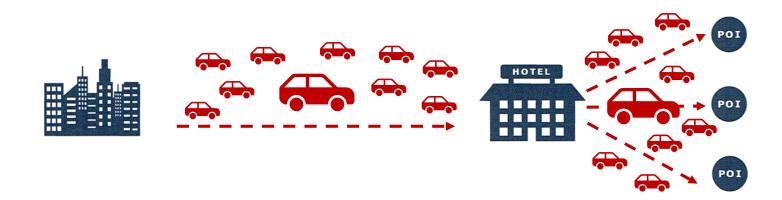
### Challenges of public transport in rural areas

- Settlement structure
- Low number of potential passengers
- Topography
- Deviations in demand

### Vision of sustainable mobility



### Vision of sustainable mobility



### ...in danger!

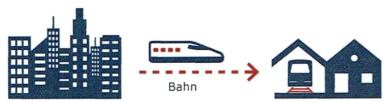
## **Potential of flexible systems**

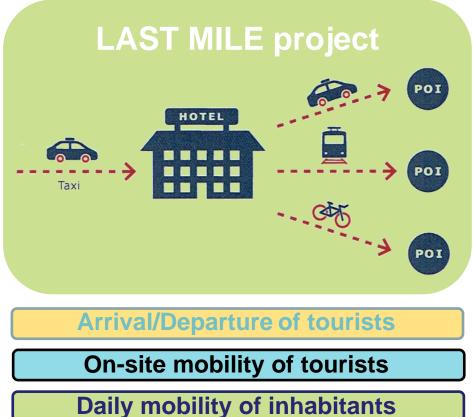
- Flexible (public) transport better meets the actual needs
  - Time- and spatial flexibility
- Enabling and promoting **soft mobility in tourism** 
  - Door-to-door accessibility
- Incentive for locals for not buying a second or third car
- Increase of life quality
  - Independence even without a car in rural areas (e.g. elderly/young/disabled people)
  - Cost reduction (saving investment and operating costs of a second/third private car)
  - Less vehicles parking in village centers, less traffic



## LAST MILE project vision

Develop innovative, flexible solutions for sustainable mobility systems in touristic regions







### **LAST MILE aims**

Long-term integration of flexible transport in regional policies and thereby pushing forward the improvement of (national or regional) framework conditions for flexible transport

Identify existing problems and barriers with flexible transport and develop success factors



### Key facts

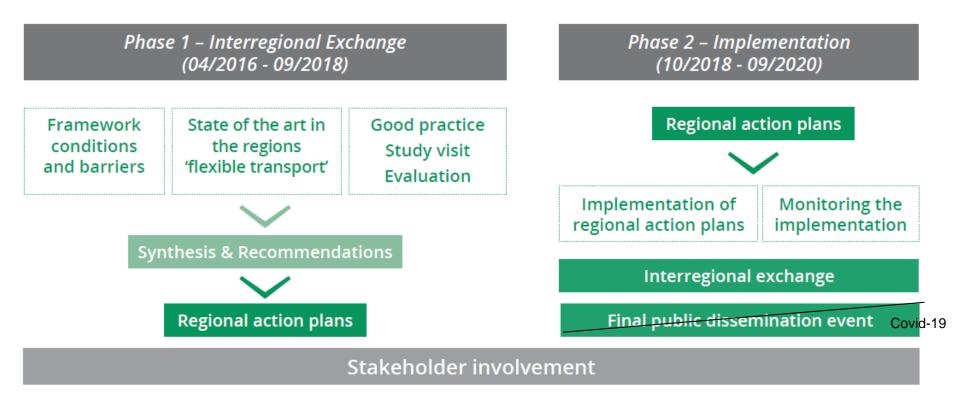
- INTERREG EUROPE, 1<sup>st</sup> call
- Duration: 04/2016 09/2020
- 7 partners from 6 European countries
- Overall budget: 1,6 Mio. € (ERDF 1,2 Mio. €)
- More details: <u>https://www.interregeurope.eu/lastmile</u>



- 1 Environment Agency Austria (Austria) LEAD PARTNER
- 2 Regional Management East Tyrol (Austria)
- **3** Agency for the Support of Regional Development Kosice (Slovakia)
- 4 Club "Sustainable Development of Civil Society" (Bulgaria)
- **5** Mobility and Transport Direction. Ministry of Territory and Sustainability.Government of Catalonia (Spain)
- 6 Upper Sûre Nature Park (Luxembourg)
- 7 Westpomeranian Voivideship Regional Office for Spatial
  Planning of Westpomeranian Voivodeship (Poland)

### **Work Scheme**







### **SOLUTIONS FOR THE LAST MILE**





### **Policy recommendation fields**



Regulations and Law



Strategic documents



Management and organization



Cooperation and coordination



Initial funding



Financing of the operation



Awareness / information



Identification of needs, social participation and usefulness



## National and regional regulations regarding flexible transport systems



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## Flexible transport systems in strategic documents

### West Pomeranian Voivodeship (PL)

 Introduction of DRT into the regional "Spatial Management Plan"

Kosice region (SK)

 Petition to the Government concerning the change of legal regulations in connection with the provision of public transport services



## §

FTS

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- Legal definition of "dial-a-bus" services in the transport act
- Enabling of private co-financing of shuttle services as services carried out in a public interest → possibility for tourist enterprises to support mobility services for tourists







## Management and organization of flexible transport systems



## Cooperation and coordination at individual levels



### East Tyrol (AT) Defmobil



Hailed-shared-taxi with predefined stops



- Bottom-up project from three cooperating municipalities
- After some years of successful operation, management taken over by regional transport association
- Inclusion in the regional (and national) transport information system



### West Pomerania (PL) Seasonal touristic rail shuttle



- Operated by Seaside Narrow Gauge Railway Company → commercial business – built by municipality of Rewal
- regular service in the touristic season, off-schedule service during off-season
- Strong cooperation with tourism  $\rightarrow$  packages, events,...
- Cooperation with Rewal bike system  $\rightarrow$  free bike carriage





## Financing instruments and FTS support programs (initial funding)

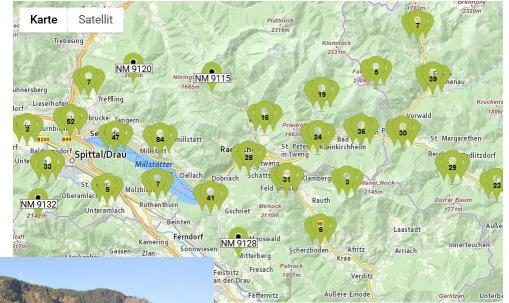


### Long-term financing instruments and FTS operational financing



### Biosphere park "Nockberge" (AT) Nockmobil

All year hailed-shared-taxi with 600 predefined stops



Tariff:

- Distance-related starting from 3,8€/p <5 km</li>
- Group discount (graded from 3-6 people)



User numbers: 2019 13.500 (start in February) 2020 12.600 (minus 6%)



### Biosphere park "Nockberge" (AT) Nockmobil

### **Cooperation and financing:**

- Cooperation between Carinthian tourist mobility center, biosphere park, 3 tourism regions (incl. tourism associations and municipalities)
- One-time expenses: 50.000 € for basic infrastructure and demand-stops
- Running costs/year: 160.000 € for transport companies, disposition, technical support, call-center, product development, marketing → total coverage through municipalities and local tourism associations
- Overall project management: Carinthian tourist mobility center



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• National funding (klimaaktiv mobil) 30% for first 3 years

### **Sustainable financing**

- 1<sup>st</sup> prio: Create a high quality offer!
  - Barriere-free, bike and luggage carriage,...
- Good quality can have its price!
  - It can even boost the image
- Search for cooperation tourism associations, tourism entities, transport, municipalities, local economy,...)
- Consider to add a "mobility fee" to the existing local visitor`s tax!



## Raising awareness and information policy in relation to DRT



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# Identification of needs, social participation and applicability of DRT



### Upper Sûre Nature Park (LU) Nightrider



- Hailed-shared-taxi (door-to-door) during evenings on weekends
- Service primarily for inhabitants (night card-discount) but also available for tourists
- Tariff wise incentive for shared rides



### Slovak Paradise Park (SK) Seasonal express bus with bike carriage



- Introduction of a new seasonal express bus with demand stops
- Popular biking area: busses equipped with bike carriage facilities → target group oriented offer
- Long-term plan: prohibit private cars in the Park

### **LEARNINGS FOR SUCCESS**

- Build a cooperation
- Use existing resources in the region
- Price is not always everything...
- Develop a sustainable financing model
- Information is the key



### Read more...



https://www.interregeurope.eu/lastmile/library/

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