

INTERREG SIV D.T4.2.1

First Evaluation Report

Version 1 31st August 2021

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Content

1. SUMMARY DAY 1 EVALUATION DATA LAB
1.1. Participants
1.2. Agenda
1.3. Part 1: Evaluation: Data collection tools
1.3.1. Which tools are available & in development?4
1.3.2. Introduction of the job seekers offboarding survey5
1.3.3. Discussion on data collection tools
1.4. Part 2: Evaluation: Data & Preliminary results
1.4.1. Review: Boucher models
1.4.2. First Insights: Findings Registration & Onboarding Employers: HU & SLO7
1.4.3. First Insights: Findings Registration Job Seekers: AT/ HU/ SLO/ PL7
1.4.4. First Insights: Findings Onboarding & Offboarding Job Seekers: AT
1.4.4.1. Work situation and skills
1.4.4.2. Life and health situation
1.4.5. First Insights: Findings Offboarding Job Seekers: GER
1.4.5. First Insights: Findings Offboarding Job Seekers: GER 8 1.4.5.1. Work situation and skills 9
1.4.5.1. Work situation and skills9
1.4.5.1. Work situation and skills
1.4.5.1. Work situation and skills91.4.5.2. Life and health situation91.4.6. First Insights: Comparison of Job Seekers Offboarding Surveys GER & AT91.4.6.1. Work situation and skills101.4.6.2. Life and health situation101.4.7. Discussion on Impact Data10





1.5.2.1. Included stakeholders
1.5.2.2. Impact value chain program participants
1.5.2.3. Preliminary results
2. SUMMARY DAY 2 EVALUATION DATA LAB
2.1. Participants:
2.2. Agenda
2.3. Part 1: Summary Data Lab Day 1
2.4. Part 2: Update on Monitoring Data
2.4.1. Monitoring of the Social Impact Fund
2.4.2. Monitoring of the Social Impact Vouchers
2.4.3. Reached Stakeholders
2.4.4. Communication Activities & Events
2.4.5. Discussion and closing remarks
3. ANNEX
3.1. Screenshots slideshow presentation Evaluation Data Lab, Day 1:
3.2. Screenshots slideshow presentation Evaluation Data Lab, Day 2:





1. Summary Day 1 Evaluation Data Lab

1.1. Participants

PP1 NAS (Anja), PP9 DW (Klaus, Petur), PP3 Sklad 05 (Sasa), PP4 IFKA (Tamas), PP5 Caritas (Clemens), PP10 WU (Eva, Flavia, Anna), PP7 RARR (Agnieska), PP8 Cofound (Aleksandra, Michal), PP11 Centire (Lubomir)



1.2. Agenda

Evaluation: Data collection tools

- Which tools are available & in action? How to access them?
- Which tools are still in development? When will they be available?
- Job seekers offboarding survey, all PPs: brief presentation
- Discussion on data collection tools

Evaluation: Data & Preliminary results

- Review: voucher models
- First insights: findings
 - o Registration & Onboarding Employers: HU & SLO





Registration Jobseekers: AT/ HU/ SLO/ PL

Onboarding & Offboarding Jobseekers: AT

Offboarding Jobseekers: GER & comparison AT

SROI analysis: first insights

• Timeline, goals and concrete approach

· First insights: preliminary findings

impact model

o impact data

1.3. Part 1: Evaluation: Data collection tools

1.3.1. Which tools are available & in development?

For job seekers there is a registration survey, an onboarding survey and an offboarding survey already available in English. If requested by the partners, the surveys can also be translated into the national languages. Therefore, both the registration survey and the onboarding survey are additionally available in German, Hungarian and Croatian. The offboarding survey is available in German. The follow-up survey, which job seekers will receive 6 months after the end of the voucher program, is being developed.

Customized for the **SROI analysis**, there were **interviews** conducted with job seekers and employers and an additional **employers survey** as well as a **partner survey** for financial and output data were developed.

For employers, there is a registration and onboarding survey available in English, Hungarian and Croatian. An offboarding survey as well as a follow-up survey are being developed. Additionally, focus group discussions will be conducted with employers. For this deliverable, PP4 IFKA is responsible and will provide details in the upcoming weeks.

Concerning project data, there is an overall **monitoring** sheet available, for which targets are checked every three to six months. Additionally, another WP T3 monitoring is conducted on a monthly basis, provided by PP11 Centire. As an ongoing activity, partner bilateral talks are running.

The complete list of data collection tools (to be) developed within the framework of the evaluation is available here (also see the slideshow presentation for day 1 of the evaluation data lab, available in the annex):

- Job seekers registration survey
 - o General (EN): https://survey.wu.ac.at/siv/index.php/773569?lang=en
 - Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/314878?lang=de
 - o Germany (EN/DE): https://survey.wu.ac.at/siv/index.php/511158?lang=de
 - Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/422612?lang=hu
 - Croatia (EN/HRV): https://survey.wu.ac.at/siv/index.php/716391?lang=hr
- Job seekers onboarding survey
 - General (EN): https://survey.wu.ac.at/siv/index.php/799837?lang=en





- Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/244221?lang=de
- Germany (EN/DE): https://survey.wu.ac.at/siv/index.php/457434?lang=de
- Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/284157?lang=hu
- Croatia (EN/HRV): in development (expected June 2021)
- Job seekers offboarding survey
 - Training Programs General (EN): https://survey.wu.ac.at/siv/index.php/675315?lang=en
 - Employment Programs General (EN):
 https://survey.wu.ac.at/siv/index.php/879745?lang=en
 - o Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/153846?lang=de
 - Job seekers follow-up survey: in development (expected summer 2021)
- Employers registration & onboarding survey
 - o General (EN): https://survey.wu.ac.at/siv/index.php/813684?lang=en
 - Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/957179?lang=hu
 - Croatia (EN/HRV): in development (expected June 2021)
- Employers offboarding survey: in development (expected summer 2021)
- Employers follow-up survey: in development (expected summer 2021)

1.3.2. Introduction of the job seekers offboarding survey

For the job seekers offboarding survey, two versions were developed: one for voucher training programs (including capacity building for entrepreneurs) and one for voucher employment programs.

The job seekers offboarding survey collects data on the changes that occurred for the job seekers between the onboarding (baseline data) and offboarding (impact data) phases as a result of participating in the voucher program. The comparing of baseline and impact data allows an analysis of the impact of the voucher programs for the job seekers.

The survey is structured in the following sections, which are similar to the onboarding survey in order to be able to compare data:

- <u>Section A:</u> General and demographic data (e.g. identification code for panel, gender, age, education level)
- <u>Section B:</u> Participation in the training/ employment program and current labour market situation (e.g. current situation, duration voucher program, assessment)
- <u>Section C:</u> Employability and acquired skills (e.g. acquired IT skills, soft skills, communication and language skills)
- Section D: Current life situation (e.g. subjective well-being, income)
- Section E: Housing and free time (e.g. comfort of living, time resources)
- Section F: Social interactions (e.g. relationships, socila interactions)
- <u>Section G:</u> Health situation (e.g. physical and mental health)
- <u>Section H:</u> Future perspectives and outlook (e.g. lasting impact, future plans and opportunities)





Participants of the survey will choose their personal identification code to pseudomise the data and allow a panel survey to compare data.

The job seekers offboarding survey is already online in English and German and partners can start using the survey. For further translations PP10 WU will prepare an excel template for all partners to include their translations. Translated text will then be implemented by PP10 WU in the online survey tool.

Concerning questions on the income of participants, PP7 CFF suggests to provide an interval scale since they have problems with participants willing to give this information. From a methodological point of view (PP10 WU) this is not recommended since exact numbers were asked for already in the onboarding survey to allow an analysis of change between the two dates of data collection. With an interval scale, changes might not be possible to see as long as they remain in the same interval.

1.3.3. Discussion on data collection tools

Together with survey data, partners will have to submit information to PP10 WU about who actually fills out the questionnaires (e.g. the partners themselves, the beneficiaries, external partners). This is important from a methodological standpoint since it can influence the interpretation of the data.

To get an idea on how much data can be expected in the upcoming months, partners are asked to give a quick update on what data collection activities they engaged in in the recent pasta as well as a quick feedback on what kind of data they are planning to provide in the course of the next months:

- For **PP4 IFKA** the labour market service provider is responsible for collecting data and provides the data. Translations were provided and are already implemented. For Hungary, the online survey is being used. Data on onboarding will be completed in June and offboarding will follow as soon as possible. A difficulty is that some employees already quit and IFKA hopes that they can still be reached.
- For Germany, PP9 DW and PP1 NAS have up to now mainly focused on collecting data for the SROI
 analysis. NAS reports to have received more data from interviews than expected and that the process
 concerning future evaluations will be accelerated. For DW, onboarding interviews have already been
 conducted as well and data will be submitted soon to WU.
- PP8 CFF is using the excel template provided by WU to collect evaluation data. Job seekers registration data are already collected, onboarding will start for some employees soon, for others a bit later. Employers registration and onboarding data will be provided within the next 2-3 weeks.
- PP3 Sklad 05 has submitted job seekers registration data and is responsible for filling out the online survey while data is provided by external partners. They will continue to inform WU about new data available.
- **PP5 Caritas** has collected job seekers registration and onboarding as well as offboarding data with the assistance of the implementing partner everyone codes. Since the training program is split into two parts, two offboarding surveys will be conducted after each part. The first offboarding survey was already concluded and the second one is planned for late spring/summer 2021.
- In the case of **PP11 Centire**, the questionnaires are filled out by trainers who are doing consultation for job seekers. Some job seekers registration data have already been submitted, but more data is expected this summer. Additional ten new employees are planned to be included in the program, an approval for funding is still needed though.





1.4. Part 2: Evaluation: Data & Preliminary results

1.4.1. Review: Boucher models

As an introduction to the preliminary results, a review on the different voucher models being implemented in each partner country, including the logic of voucher distribution as well as purpose and target groups of the different voucher programs was provided. The visual representation of the voucher models is available in the annex of the current report, in the slideshow presentation of the first day of the evaluation data lab.

PP2 ZEF did not provide any information on purpose or target groups yet and is reminded to do so as soon as possible.

1.4.2. First Insights: Findings Registration & Onboarding Employers: HU & SLO

In the case of **Hungary**, evaluation data from 2 employers was analyzed briefly. The employers are assigned to the sectors of social work & other social services and food production. 34 employees are employed by the first employer, five employees by the second. In both cases the employment is full-time, 40 hours per week. Employee salary costs are not covered through the SIV vouchers, but vouchers are used for recruiting and matching purposes. Both employers are not willing to refund part of the received voucher value if the program is successful. Expectations of the employers are reduced hiring costs, but no change in operational costs.

For **Slovenia**, evaluation data from 3 employers was also briefly analyzed. The employers are operating in the sectors of wholesale, accommodation services and HR management and labour market services. Their motivation for joining the program was to support specific disadvantaged target groups. Subsequently, the first employer employs one person as a digital marketing operator, the second employer provides 3 jobs in a hotel and the third employer employs one person as a consultant.

1.4.3. First Insights: Findings Registration Job Seekers: AT/ HU/ SLO/ PL

With basic data from the Job Seekers Registration survey, the target groups of PP3 Sklad, PP4 IFKA, PP5 Caritas and PP7 RARR can be described as follows:

In **Hungary**, 22 job seekers participated in the survey. The majority is female and aged 36 to 49 years. Most of the participants have very low education and are member of an ethnic minority. The majority are unemployed between six and twelve months and participating in public works scheme programs. Due to low education, IT and language skills are low as well for Hungarian participants.

For **Slovenia**, only 4 completed surveys could be analyzed. The participants were mostly female and aged 36 to 49 years - the same as in Hungary. Job seekers in the Slovenian program have a rather high education level, but are mostly long-term unemployed.

In **Poland**, 19 participants participated in the survey. All of them are female and aged mostly between 26 and 35 years, though other age groups are represented as well. Polish participants have a very high education level with most of them having a master's degree. This is also why they have very good IT skills and for the most part speak a second language. The gender group of participants is underrepresented in the field of labour. Some participants are entering job market after maternity leave. The majority of job seekers in the Polish program are not participating in any labour market programs because they don't have any information on programs available.

In the Austrian training program, participants are mostly male and rather young compared to the other voucher programs (mostly under the age of 25 or between 26 and 35 years old). They are educated very





well, mostly having finished the baccalaureate or even have a bachelor's or master's degree. Related to this high level of education are also very good IT and (second) language skills. Most participants are unemployed for longer than six months and also participating in other training programs.

1.4.4. First Insights: Findings Onboarding & Offboarding Job Seekers: AT

Onboarding and offboarding Job Seekers survey data were analyzed to gain some insight into the impact of the voucher program. By comparing onboarding and offboarding data through the panel study, changes throughout the course of the project were made visible. For the analysis of scales, the mean was calculated.

To summarize, findings are structured into two different sections: work situation and skills as well as life and heath situation, as follows. For the detailed results of the analysis, please see the slideshow presentation for the first day of the evaluation data lab, available in the annex.

1.4.4.1. Work situation and skills

An increase in income could be identified by comparing onboarding an offboarding data, even though there was no perceived change in income and satisfaction with income was still low in the offboarding survey.

Concerning satisfaction with work, the numbers were lower in the offboarding survey. This might be due to the survey being conducted immediately after the training, a moment when some participants were not employed yet.

A key finding is that participants had a high motivation to as well as confidence in their ability to improve their work situation when offboarding the training program. Also, the stability of their employment situation was perceived to have improved.

Furthermore, a strong agreement to being able to meet new people with similar interests, feeling part of a team and receiving valuable support from the team was found. This correlates also with a perceived improvement of communication skills.

Participants also strongly agreed that they perceived an improvement of confidence in their abilities and self esteem. Additionally, they agreed to the statement on having a clearer idea about career goals and knowing how to achieve them.

1.4.4.2. Life and health situation

The amount of free time available to participants was lower in the offboarding survey. Surprisingly, the satisfaction with the amount of free time was higher, which is correlating to a strong agreement to being able to use time in a more meaningful way. Still, satisfaction with access to leisure activities was rated lower in the offboarding. This is very likely due to the restrictions related to the Covid-19-situation.

The comfort of living and psychological health were objectively rated lower in the offboarding, even though both indicators were subjectively perceived to have slightly improved.

The future was seen as less hopeful by Austrian participants in the offboarding survey, but most of them did state that they were planning ahead further into the future after having finished the training program.

1.4.5. First Insights: Findings Offboarding Job Seekers: GER

The job seekers offboarding survey for the German partner PP9 DW also included some sociodemographic data on the program participants. This was necessary because the German voucher program already started





before the begin of the Interreg SIV project, which is why it was not possible to include registration and onboarding phases for this program.

Participants of the German program are mostly male and over 50 years old. The majority has a very low education level, about half of the participants have disabilities. Most participants are long-term unemployed, being registered unemployed for over five years. Some participants are employed full time, but with a temporary contract.

Findings regarding the impact of the program are assigned to two different sections: work situation and skills as well as life and heath situation, just like for Austria. Like in the case of the Austrian offboarding analysis, detailed results are available in the slideshow presentation in the annex of the report at hand.

1.4.5.1. Work situation and skills

Participants in the German voucher program agree strongly to having gained valuable work experience. Though on the contrary, the perceived change in the chances of finding a job as well as access to other employment measures is rather neutral. Still, participants are very satisfied with their work situation and feel that it hat improved over the course of the program. Concerning these findings one has to keep in mind that placement in the labour market is not the main focus of the German voucher program. Given the placement difficulties of this target group, the program addresses more basic needs, such as the creation of a daily structure and routine and the participation in social life.

Satisfaction with income on the other hand is quite low, but at the same time income is subjectively perceived to have improved.

A strong agreement was found in the improvement of working skills: working independently, organizing work, reliability as well as the ability to take on responsibility have improved substantially.

Also, participants of the German program are highly motivated to improve their work situation and confident in their ability to improve it as well. Additionally, there is a strong agreement to discover new interests and a strong feeling that their work situation got a new purpose.

The job seekers strongly agree to feeling part of their team at work and to receiving valuable support from the team. They also have a strong feeling that their efforts are being appreciated, which is not only shown by the data in the offboarding survey, but also shown in the qualitative interviews conducted for SROI analysis.

1.4.5.2. Life and health situation

The participants of the German voucher program are highly satisfied with their life situation and have the perception that their personal and family situation as well as their comfort of living have improved.

Just like Austrian participants, job seekers in Germany also strongly agree to being able to use their time in a more meaningful way. They also feel that they have learned to better structure their daily routine.

Psychological health is perceived to have improved considerably. Also, there is a strong feeling of confidence in their abilities and the improvement of self-esteem.

German participants have a rather hopeful view of the future.

1.4.6. First Insights: Comparison of Job Seekers Offboarding Surveys GER & AT





In addition to separately analyzing offboarding data for German and Austrian partners, some indicators from the offboading survey were compared for the two partners. However, a comparison of these two programs is only possible to a certain degree because of the different nature of the voucher programs, Germany implementing an employment program and Austria a training program.

As soon as more data is available, further comparisons will be conducted among the partner voucher programs. As far as possible, employment programs will predominantly be compared to other employment programs and training programs will be compared among other training programs as well.

Findings regarding the impact of the program are again structure into two different sections: work situation and skills as well as life and heath situation.

1.4.6.1. Work situation and skills

Concerning the work situation and acquired skills of the participants, the employability chances were rated higher by Austrian participants. The improvement of working skills like organizing work, reliability and responsibility were rated better in Germany, while communication skills were perceived to have improved to a larger extent in Austria.

Satisfaction with work and with income were rated better in Germany. Additionally, changes in income and in the comfort of living were perceived to have improved in Germany, while on the other hand those changes were perceived neutral in Austria.

The participants' motivation to improve their own work situation was rated higher in Austria, which relates also to a stronger agreement of being able to meet people with similar interests as well as to spending time with colleagues in Austria.

1.4.6.2. Life and health situation

Concerning the participants' life situation, their satisfaction with life in general was rather good in both countries. Also, participants both in Germany and Austria strongly agreed to their ability to use time in a more meaningful way after finishing the programs.

For German participants, a higher improvement of their health condition, both physically and psychologically, could be observed. Additionally, there was a stronger agreement to the feeling that efforts are appreciated within the framework of the German voucher program.

German participants look into the future a little more hopeful than Austrian participants do.

1.4.7. Discussion on Impact Data

PP1 NAS stated to be very impressed by the presented impact data. They got the impression that the project is going into the right direction and that their program is successful.

Additionally, it was mentioned, that considering the difference on when participants are being interviewed - whether it's directly after the program or some time after the program - it has to be reflected very well on the way questions are asked.

Concerning the comparison of the two programs in Germany and Austria, they highlighted again that not all indicators are directly comparable. Also, NAS said they would use the findings on impact data for communication and do an internal presentation as well.

Also, PP4 IFKA agreed that the results can only be meaningfully interpreted on the level of a particular program, since it is very hard to compare among different programs. They mentioned as well that results





will be useful for each voucher program to reflect about their objectives and achievements and that all partners should have a look on the data and interpret them on their own.

1.5. Part 3: SROI analysis: first insights

In the third section of Data Lab Day 1, the approach on SROI analysis as well as first insights on findings were presented.

1.5.1. Timeline, goals and concrete approach

Goals of the SROI analysis of the German voucher program of PP9 DW are the presentation of the short- as well as medium- and long-term social impacts of the voucher program as well as a monetary evaluation of the identified impacts and their comparison with the investments made.

Research questions are:

- RQ1: What are the impacts of the Social Impact Voucher (SIV) program?
- RQ2: To what extent (quantity) do the identified impacts accrue?
- RQ3: How can the identified and quantified impacts be monetized?
- RQ4: What is the total monetized benefit of one euro invested in the SIV program?
- RQ5: Which Sustainable Development Goals (SDGs) are being achieved through the identified impacts?

Concerning the timeline, we are now in the final phase of the SROI analysis, which is expected to be finished in August 2021. So far, Milestone 1 (Hypothetical consideration and initial description of outcomes/ impacts for each stakeholder), Milestone 2 (Development of the hypothetical impact model) and Milestone 3 (Development of the empirically verified impact model) have been reached. Activities for Milestone 4 (Determining the breadth and intensity of the outcomes/ impacts) and Milestone 5 (Monetization) are currently running.

1.5.2. First insights: preliminary findings

1.5.2.1. Included stakeholders

Within the framework of the SROI analysis, impacts could be identified for the following stakeholders, which were consequently included in the analysis:

- Program participants
- Personal/ family environment of participants
- Employers
- Work colleagues of participants
- Federal states/ municipalities
- Federal government
- Social insurance
- Employment office/ job center





- EU/ Interreg Central Europe
- State church/ synod
- Neighborhood/ people from the church community
- Diakonisches Werk

For each of the stakeholders, impact value chains were created. At the Evaluation Data Lab Day 1, the impact value chain for program participants was presented, in order to give an example about how the impact value chains look like.

1.5.2.2. Impact value chain program participants

Input for program participants is

- time,
- skills and
- willingness to be helped.

Activities for program participants are:

- Program Application
- Placement with employers
- Provision of (financial) resources for work
- Coaching and support
- Employment
- Participation in program evaluation

Following the activities, the following outputs are reached:

- Number of registrations
- Number of placed participants
- Number of employed participants
- Number of coached/ supported participants
- Number of participants interviewed

For the SROI analysis most relevant, the following **positive outcomes/ impacts** are reached for the participants through the voucher program:

- Income through vouchers
- Stabilization/improvement of living situation in terms of:
- Physical health (e.g. by avoiding slipping into addiction)
- Psychological well-being (e.g. through meaningful employment)
- Family situation (fewer conflicts)
- Increased knowledge
- Gain of work experience





- Retention or acquisition of skills and competencies
- Possibility to continue an existing employment in the church community
- Development of future prospects/ enabling access to public training or employment measures or (occasionally) to the primary labor market
- Social participation/ social integration
- Establishment of social contacts
- Team spirit/ integration into the work team
- Building trust between participants and church community
- Existence of a support/counseling network
- Routinisation/ structuring of everyday life
- Strengthening of independence
- Increased assumption of responsibility
- Increased reliability
- Strengthening of self-esteem/self-confidence/improvement of self-image (e.g. through independent earnings, through meaningful employment)
- Improvement of one's own ability to reflect on their situation
- Hope for a better future through new opportunities
- Sense of security
- Appreciation/ recognition
- Meaningful employment/ opportunity to make a contribution to society
- Increase in work motivation through targeted support, personal interest, etc.

Furthermore, some negative impacts occur as well for the participants through the program:

- Frustration/ reduction in work motivation due to difficulty in reconciling additional income with other social benefits received
- Uncertainty in transition between individual vouchers
- Strain due to work environment (leads to psychological stress) e.g. due to conflicts at the workplace

1.5.2.3. Preliminary results

Following the employers' telephonic survey, some preliminary results were presented. In this data collection phase, a response rate of 39% was reached for this survey, meaning that 12 out of 31 contacted employers responded. These employers employed 112 (32%) of all participants in the German voucher program over the entire runtime of seven years. Referring to the year 2019, which also represents the analysis year for the SROI analysis, data of 67 participants involved in the program in this period of time was collected, which corresponds to 71% of the total number of program's participants in 2019.

Regarding the **impacts of the participants**, there was a strong agreement among employers to a general improvement of the life situation of the participants through program participation (92% affirmative answers). Also, according to the employers, the participants gained additional skills and competencies (83%)





affirmative answers) as a result of being involved in the program. Furthermore, employers strongly agreed to being satisfied with the work performance of the participants (92% affirmative answers).

Regarding the **impacts of the employers**, the diversity in the team was expanded through participation in the voucher program (75% affirmative answers). Furthermore, by participating in the program some employers got the opportunity to establish new relationships with additional partners and thus to expend their current network (50% affirmative answers).





2. Summary Day 2 Evaluation Data Lab

2.1. Participants:

PP1 NAS (Anja), PP9 DW (Klaus, Petur), PP2 ZEF (Toni) PP3 Sklad (Sasa), PP4 IFKA (Tamas & Anna), PP5 Caritas (Clemens), PP10 WU (Eva, Flavia, Anna), PP6 CpKP (Ivo, Eva), PP8 Cofound (Aleksandra, Michal), PP11 Centire (Lubomir)



2.2. Agenda

Summary Data Lab Day 1

- Survey tools
- First insights: findings
- Discussion and next steps on how to use the preliminary results





Update Monitoring Data

- Social Impact Fund
- Social Impact Vouchers
- Reached Stakeholders
- Communication & Events

Discussion

- Learnings monitoring
- Adaption of targets & indicators
- How to report

2.3. Part 1: Summary Data Lab Day 1

At the beginning of day 2, a summary on day 1 was provided by PP10 WU for the partners. First, an overview on survey tools was given, including those already available and those still in progress.

Afterwards, a short summary on the findings from the analysis of the first evaluation data was given, including employers' registration and onboarding data from Hungary and Slovenia, basic target group description of job seekers from Hungary, Slovenia, Poland, Austria and Germany, job seekers' onboarding data from Austria and job seekers' offboarding data from both Austria and Germany.

Based on this summary, a discussion with all the partners was initiated on how we can best use the preliminary results for further developing and promoting our project. The main findings of this discussion are presented as follows:

Does it make a difference if we address private or public investors, what findings should we focus on? Should we for instance focus more on social impact when addressing public investors and maybe more on employability when addressing private investors?

- \rightarrow PP1 NAS thinks that the work topic is very important, but also for private donors it is very valuable that the participants take part in society and social life
- → PP4 IFKA have been thinking about this but have no definite answer yet. In the case of public donors, a more divers set of data can help, for private donors a narrower set of data, ideally focusing on their specific goals and objectives, may be enough
- → PP5 Caritas thinks that this also depends on the goal of the project. For instance, in Austria the expectations are different to Germany. The Austrian participants want to immediately get a job because this is the reason why they participate in the training, but in Germany it is more about giving them a daily structure. Therefore, for communication, a combination of both social/soft findings and hard facts like did they get a job is important
- → PP4 IFKA think that a specifium of our project is the large variety of voucher programs and data. In case a specific voucher program is not suitable or interesting for a public/private donor, we can still offer other approaches/ solutions of which the impact can be also demonstrated through data
- → PP5 Caritas thinks that it would be important to measure the impacts again after half a year or one year after the project is completed, in order to see which effects are sustainable and maybe also to identify additional impacts, as some changes take more time to take effect.





2.4. Part 2: Update on Monitoring Data

The following report on monitoring data mainly includes the discussion on targets during the Evaluation Data Lab, Day 2. For exact numbers to the different targets per partner as well as in total, please see the slideshow presentations attached in the annex of the report at hand.

2.4.1. Monitoring of the Social Impact Fund

Concerning the number of **investor events**, PP6 CpKP is also calculating individual meetings with potential investors, where only one or two people take part. They are also calculating events organized by others where they are participating to get in contact with potential investors.

PP8 CFF is currently contacting potential investors and scheduling investor meetings. They are however not sure about how to document phone calls with potential investors. For now, they are documenting them in a table with date and time.

PP1 NAS suggests to take internal events and use them for documentation, even if they are smaller events, in order to report on the acceleration of the project targets.

Concerning the **number of private investors addressed**, PP6 CpKP reported a rather high number, which can be explained with the reporting of events: some of the reported events were group events, so quite a few potential investors could be addressed in only one event.

PP10 WU asks the partners to please get back to them in case any targets cannot be achieved.

2.4.2. Monitoring of the Social Impact Vouchers

Concerning the **voucher recruiting events**, the situation is different for the different voucher systems. For example, in Austria it is not possible to reach the target because of the 9 months duration of the trainings, so less recruiting rounds are needed within the runtime of the SIV project. However, each recruiting round is more comprehensive and consists of several events, which compensates for this.

Concerning **stakeholder briefings**, all partners except PP6 CpKP are lagging behind and should keep in mind to conduct these meeting. Information on the project needs to be disseminated to labour market stakeholders.

Regarding the **number of job seekers addressed/ engaged**, the different kinds of participants in the different voucher programs need to be considered, as very intensive programs engage less participants than other programs offering just limited services.

Concerning the **number of trained persons**, the numbers of PP11 Centire are correct even though they are very high. The reason for achieving such high targets is because of a cooperation with high schools. Therefore many people could be reached in these workshops.

Data on potential entrepreneurs will be provided by PP6 CpKP in the next few months.

Also, PP6 CpKP will add numbers on the **number of employers receiving vouchers** in the next monitoring round.

Regarding mailings and information events PP10 WU asks the partners how many potential employers are reached by their activities. PP1 NAS has a big database for mailings, but the planning of an event is still in progress. PP4 IFKA has nothing planned yet, but will have resources for scaling this in the later stage of the





program. PP6 CpKP has sent three mailings reaching around 300 potential employers each and is also planning a job fest in the future. PP8 CFF needs to discuss organizing an event with the training company they are cooperating with. If no event is possible, they will do a mailing. PP11 Centire will also do a mailing to approximately 1000 employers soon.

Concerning the **number of distributed vouchers**, the partners agreed upon consulting with PP1 NAS that this indicator only refers to distributing symbolic vouchers to possible beneficiaries, which can be either job seeker or employer, for instance via mailings. Therefore, these vouchers are only relevant for informational purposes and do not have to have a real monetary value.

2.4.3. Reached Stakeholders

Concerning public authorities as well as agencies, institutions and organizations reached, the partners were asked to give some examples for what authorities, institutions etc. the reached out to and what the target of their communication was.

2.4.4. Communication Activities & Events

Concerning the number of WP C participants satisfied with the information provided, partners are informed that some proof like results from a feedback survey will be needed for achieving this target.

Regarding the **number of press releases**, it needs to be clarified what exactly counts as a press release, since the target does not seem to be reached easily by the partners.

The webinar and workshop series will need to be prepared soon. Partners are asked whom they consider to be the target group of those activities. For the webinar, a thematic way of organizing will probably make sense. The investor workshops should be organized by each partner themselves.

For the **policy and practice conference**, a date was already set. This will not be changed, even if the project duration will be extended.

2.4.5. Discussion and closing remarks

Regarding the impact of Covid-19 on the activities, PP4 IFKA argues, that the crisis pushed the labour market to another level and that it can be emphasized that the labour market as well as labour market instruments changed, which is why the partners had to adapt to these changes. By now, all partners could adapt to these changes by modifying their voucher programs.

PP4 IFKA suggests to think about additional targets and discuss this again during the next online meeting to consider until when what targets can be achieved.





3. Annex

3.1. Screenshots slideshow presentation Evaluation Data Lab, Day 1:



AGENDA OVERVIEW



1.Evaluation:Data CollectionTools

2. Evaluation: Data & preliminary results

SROI analysis: First insights









AGENDA DETAIL



1. Evaluation: Data collection tools

13:15-13:45

- action? How to access them?
- development? When will they be available?
- Job seekers offboarding survey, all PP: brief presentation

2. Evaluation: Data & preliminary results

13:45-16:15

- Review: voucher models
- · First insights: findings
 - Registration & Onboarding Employers: HU & SLO Registration Jobseekers: AT/HU/SLO/PL

3. SROI analysis: first insights

16:15-17:00

- Timeline, goals and concrete approach
- First insights: preliminary



TAKING COOPERATION FORWARD



AGENDA OVERVIEW



Data Collection

Evaluation: Data & preliminary

results

3. SROI analysis: First insights











Data collection tools



TAKING COOPERATION FORWARD



WHICH DATA COLLECTION TOOLS ARE ... AVAILABLE?

Job seekers' baseline & impact data

bb seekers baseline a impact data

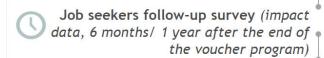


Job seekers registration survey (for matching)



Interviews with job seekers & employers (impact data)





... IN ACTION? ... IN DEVELOPMENT?

Job seekers onboarding survey (baseline data, at the start of the training/employment)

Job seekers offboarding survey (impact data, at the end of the training/ employment)







WHICH DATA COLLECTION TOOLS ARE ... AVAILABLE?

Employers' baseline & impact data

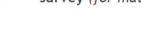
... IN ACTION? ... IN DEVELOPMENT?



Employers registration & onboarding survey (for matching, baseline data)

Optional/ customized for SROI:

Interviews with employers (impact data)



Employers offboarding survey (financial, output & impact data)

Partner survey for financial and output data (incl. customized additional data fo SROI)



Employers follow-up survey (impact data, 6 months/ 1 year after the end of the voucher program)

Employers focus group discussions (impact data, D.T4.2.3 SME value feedback)





WHICH DATA COLLECTION TOOLS ARE ... AVAILABLE?

... IN ACTION?

.. IN DEVELOPMENT?





Overall monitoring (every 3-6 months, target check)

WP T3 monitoring (monthly target check)



Partner bilateral talks (ongoing, target definition & check)

Partner survey for financial and output data (incl. customized additional data for

SROI)



→ Focus of the 1st evaluation data lab on preliminary results based on quantitative data for job seekers & employers





WHICH DATA COLLECTION TOOLS ARE ... AVAILABLE CENTRAL EUROPE ... IN ACTION?

Access to online surveys (1/2). IN DEVELOPMENT?

- Job seekers registration survey
 - General (EN): https://survey.wu.ac.at/siv/index.php/773569?lang=en
 - Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/314878?lang=de
 - Germany (EN/DE): https://survey.wu.ac.at/siv/index.php/511158?lang=de
 - Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/422612?lang=hu
 - Croatia (EN/HRV): https://survey.wu.ac.at/siv/index.php/716391?lang=hr
- Job seekers onboarding survey
 - General (EN): https://survey.wu.ac.at/siv/index.php/799837?lang=en
 - Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/244221?lang=de
 - Germany (EN/DE): https://survey.wu.ac.at/siv/index.php/457434?lang=de
 - Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/284157?lang=hu
- **(4)**





which data collection tools are ... available central europe ... in action? ... in action? Access to online surveys (2/2). IN DEVELOPMENT?

- Job seekers offboarding survey
 - Training Programs General (EN): https://survey.wu.ac.at/siv/index.php/675315?lang=en
 - Employment Programs General (EN): https://survey.wu.ac.at/siv/index.php/879745?lang=en
 - Austria (EN/DE): https://survey.wu.ac.at/siv/index.php/153846?lang=de
- Job seekers follow-up survey: in development (expected summer 2021)
- Employers registration & onboarding survey
 - General (EN): https://survey.wu.ac.at/siv/index.php/813684?lang=en
 - Hungary (EN/HUN): https://survey.wu.ac.at/siv/index.php/957179?lang=hu
 - Croatia (EN/HRV): in development (expected June 2021)
- Employers offboarding survey: in development (expected summer 2021)
- Employers follow-up survey: in development (expected summero2021)on FORWARD









Job seekers offboarding survey



TAKING COOPERATION FORWARD



JOB SEEKERS OFFBOARDING SURVEY (ALL PARTNERS) (1/3)



- Offboarding Training Programs (incl. Capacity building for entrepreneurs)
- · Offboarding Employment Programs
- → Collects data on the changes that occurred for the job seekers between the onboarding (baseline data) and offboarding (impact data) phases as a result of participating in the voucher program.
- → By comparing the baseline and impact data we can analyse the impact of the voucher programs for the job seekers









JOB SEEKERS OFFBOARDING SURVEY (ALL PARTNERS) (2/3)



- **Survey Structure:**
 - Section A: General and demographic data (e.g. identification code for panel, gender, age, education level)
 - Section B: Participation in the training/ employment program and current labour market situation (e.g. current situation, duration voucher program, assessment)
 - Section C: Employability and acquired skills (e.g. acquired IT skills, soft skills, communication and language skills)
 - <u>Section D:</u> Current life situation (e.g. subjective well-being, income)
 - <u>Section E:</u> Housing and free time (e.g. comfort of living, time resources)
 - Section F: Social interactions (e.g. relationships, socila interactions)
 - <u>Section G:</u> Health situation (e.g. physical and mental health)
 - Section H: Future perspectives and outlook (e.g. lasting impact, future plans and opportunities) TAKING COOPERATION FORWARD



JOB SEEKERS OFFBOARDING SURVEY (ALL PARTNERS) (3/3)



Questions?









DATA COLLECTION TOOLS: DISCUSSION



Who fills out the questionnaires?

→ needs to be taken into account for interpretation (e.g. in Hungary, the job seekers registration survey filled out by external partners)

What translations are still required?

Which partners will use the online surveys? Who prefers the data collection templates?

When can we expect more data? What kind of data?

Taking Cooperation Forward



AGENDA OVERVIEW



Evaluation:
Data Collection
Tools

2. Evaluation: Data & preliminary results

SROI analysis: First insights











Review voucher models

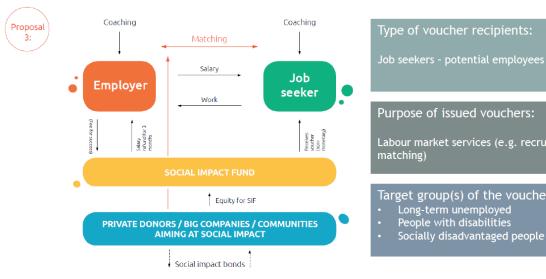


TAKING COOPERATION FORWARD



REVIEW VOUCHER MODELS: PP1 NAS (DE)





Job seekers - potential employees

Purpose of issued vouchers:

Labour market services (e.g. recruiting,

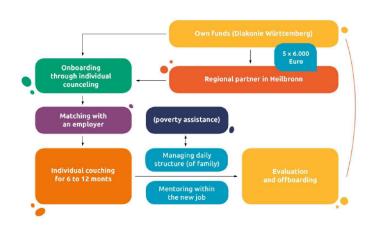
Target group(s) of the vouchers:





REVIEW VOUCHER MODELS: PP9 DW (GE)





Purpose of issued vouchers:

Covering personnel costs

Target group(s) of the vouchers:

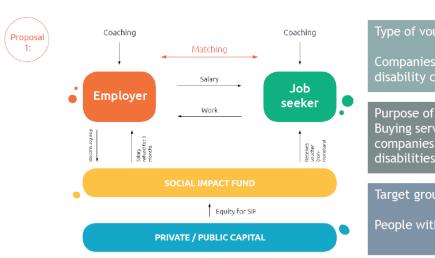
- Long-term unemployed Women currently inactive on the labour market



TAKING COOPERATION FORWARD

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REVIEW VOUCHER MODELS: PP2 ZEF - 1/2 (HR)



Purpose of issued vouchers: Buying services provided by companies employing people with disabilities (?)

Target group(s) of the vouchers:

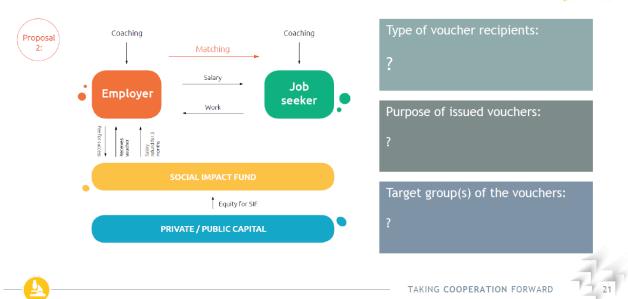
People with disabilities





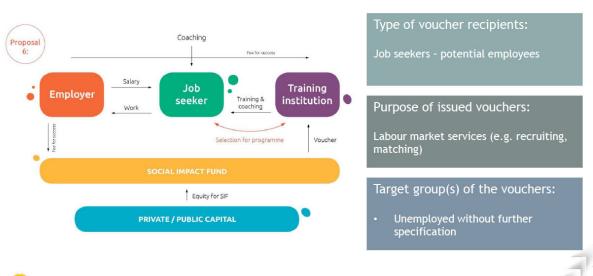
REVIEW VOUCHER MODELS: PP2 ZEF - 2/2 (HR)





REVIEW VOUCHER MODELS: PP3 SKLAD 05 (SI)



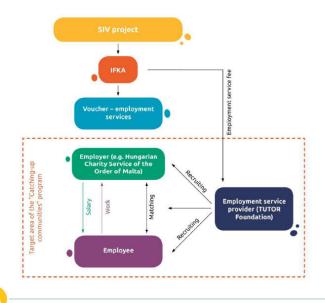






REVIEW VOUCHER MODELS: PP4 IFKA (HU)





Purpose of issued vouchers:

Labour market services (e.g. recruiting, matching)

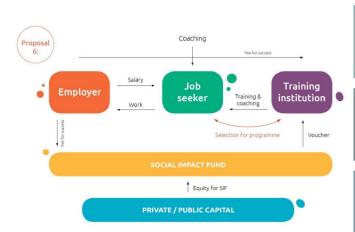
Target group(s) of the vouchers:

- Unemployed without further
- specification Socially disadvantaged people

TAKING COOPERATION FORWARD

REVIEW VOUCHER MODELS: PP5 CARITAS (AT)





Job seekers - potential employees

Purpose of issued vouchers:

- Training services
 Labour market services (e.g. recruiting, matching)
- Coaching services

Target group(s) of vouchers:

- Unemployed without further specification
 Socially disadvantaged people

Type of training program & average duration:

Coding training (& improving communication, social skills & social integration) 9 months

Type of coaching program & average duration:

Job seekers: development of team working skills

6-9 months

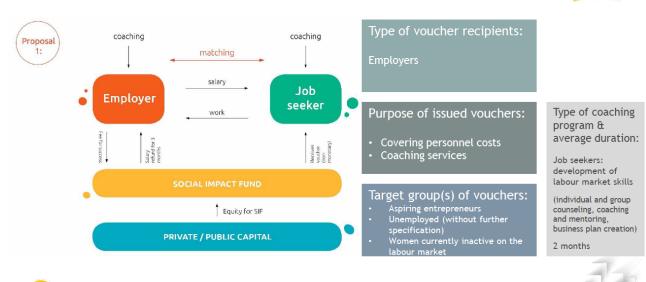






REVIEW VOUCHER MODELS: PP6 CPKP - 1/2 (CZ)



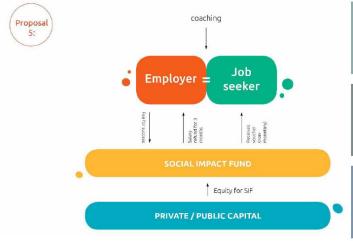


TAKING COOPERATION FORWARD

Interregi CENTRAL EUROPE furgeen

REVIEW VOUCHER MODELS: PP6 CPKP - 2/2 (CZ)





Purpose of issued vouchers:

- Covering personnel costs
- Coaching services

Target group(s) of vouchers:

- Aspiring entrepreneurs
 Unemployed (without further
 specification)
 Women currently inactive on the
 labour market

Type of coaching program & average duration:

development of labour market skills

(individual and group counseling, coaching and mentoring, business plan creation)

2 months



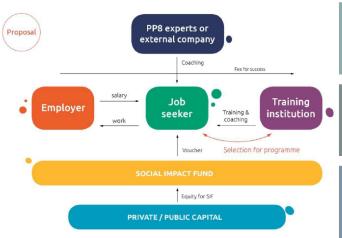




REVIEW VOUCHER MODELS: PP7 RARR & PP8 CEF (PL)

REVIEW VOUCHER MODELS: PP11 CENTIRE (SK)





Job seekers - potential employees

Purpose of issued vouchers:

- Training services
- Coaching services

Target group(s) of vouchers:

- Women currently inactive on the labour market
 Parents on/after
 maternity/paternity leave
 Aspiring entrepreneurs

Type of training program & average duration:

General IT and e-literacy training

3 months

Type of coaching program & average duration:

Job seekers: development of general personal skills

3 months



TAKING COOPERATION FORWARD



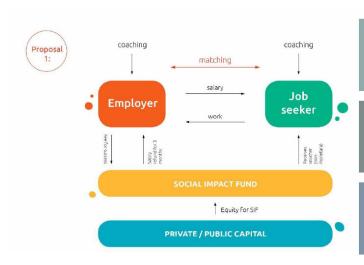
Type of training

average duration:

Graduates/students of the secondary

program &

schools



Type of voucher recipients:

Job seekers

Purpose of issued vouchers:

- Training Job placement

Target group(s) of vouchers:

- Long-term job seekers Workers for social enterprises Mothers on maternity leave









Findings evaluation: Registration & Onboarding employers Hungary



TAKING COOPERATION FORWARD



FINDINGS REGISTRATION & ONBOARDING EMPLOYERS HUNGARY



Employer 1:

- · Sector: social work and other social services
- · Joining program to
 - support specific disadvantaged groups
 - · to save hiring costs
 - for development of employee skills & competences through flexible, tailored training services
- 29 employees in 3 different positions, all 40h/week
- 0% of employee salary costs to be covered through SIV vouchers
- Not willing to refund part of the received voucher value if program successful
- Expectations:
 - · reduced hiring costs
 - no change in operational costs
- · Career opportunities: yes

Employer 2:

- · Sector: food production
- · Joining program to
 - · support specific disadvantaged groups
 - · to save hiring costs
- · 5 employees in 1 position, 40h/week, heavy physical work
- 0% of employee salary costs to be covered through SIV vouchers
- Not willing to refund part of the received voucher value if program successful
- Expectations:
 - reduced hiring costs
 - no change in operational costs
- · Career opportunities: no











Findings evaluation: Registration & Onboarding employers Slovenia



TAKING COOPERATION FORWARD



FINDINGS REGISTRATION & ONBOARDING EMPLOYERS SLOVENIA



Employer 1:

- · Limited Liability company
- · Sector: Wholesale
- · Joining program to
 - support specific disadvantaged groups
- 1 employee in 1 position: digital marketing operator
- Not willing to refund part of the received voucher value if program successful

Employer 2:

- · Limited Liability Company
- Sector: Accomodation Services
- Joining program to
 - support specific disadvantaged groups
- 3 employees in 1 position: hotel staff
- Not willing to refund part of the received voucher value if program

Employer 3:

- Institution
- Sector: HR management & labour market services
- Joining program to
 - support specific disadvantaged groups
- 1 employee in 1 position: consultant
- Doesn't know about willingness to refund part of the received voucher value if program successful











Findings evaluation: Registration Job seekers Hungary



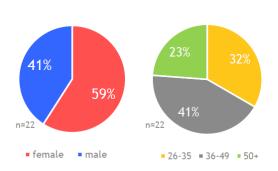
TAKING COOPERATION FORWARD



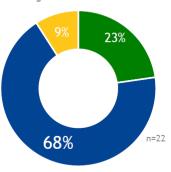
FINDINGS REGISTRATION JOB SEEKERS HUNGARY



22 survey participants



Highest education level



- under elementarty (ISCED 0)
- Elementary (ISCED 1)



Source: Survey Registration Job Seekers Hungary, 2021

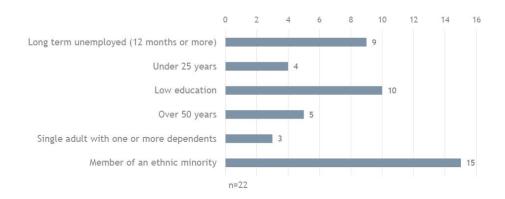






FINDINGS REGISTRATION JOB SEEKERS HUNGARY







Source: Survey Registration Job Seekers Hungary, 2021

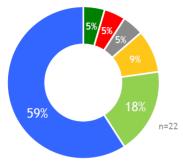
TAKING COOPERATION FORWARD



FINDINGS REGISTRATION JOB SEEKERS HUNGARY







- Currently employed (full time) with indefinite contract
- ${\color{red} \bullet}$ Currently employed (full time) with temporary contract
- Inactive (neither employed nor registered at the national employment service)
- service) • Never has been employed
- Registered unemployed (less than 6 months)
- Registered unemployed (6-12 months)

Source: Survey Registration Job Seekers Hungary, 2021

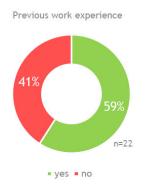


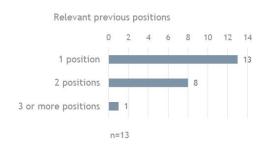




FINDINGS REGISTRATION JOB SEEKERS HUNGARY









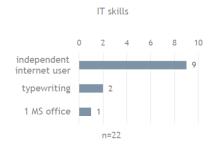
Source: Survey Registration Job Seekers Hungary, 2021

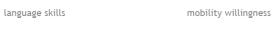
TAKING COOPERATION FORWARD



FINDINGS REGISTRATION JOB SEEKERS HUNGARY



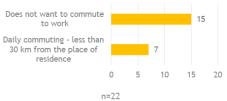




 3 languages: 1 (others only mother tongue speakers)

• 2 languages: 1

n=22





TAKING COOPERATION FORWARD



Source: Survey Registration Job Seekers Hungary, 2021







Findings evaluation: Registration Job seekers Slovenia



TAKING COOPERATION FORWARD



FINDINGS REGISTRATION JOB SEEKERS SLOVENIA



- 4 Job seekers
- Motivation: to get employed & to gain professional skills/competences
- Basic data
 - · Country of origin: all Slovenia
 - · 3 female, 1 male
- 3 job seekers age 36-49, 1 job seeker age 50+
- 3 job seekers long-term unemployed
- Highest education:
 - 2 post-secondary non tertiary or short cycle tertiary (ISCED 4-5)
 - 1 bachelor (ISCED 6)
 - 1 master (ISCED7)



All job seekers have previous work experience









Findings evaluation: Registration Job seekers Poland



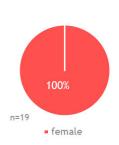
TAKING COOPERATION FORWARD

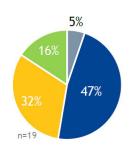


FINDINGS REGISTRATION JOB SEEKERS POLAND



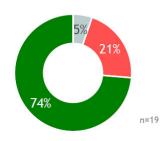
19 survey participants





-25 26-35 36-49 50+

Highest education level



- Baccaleaurate (ISCED 3)
- Post-secondary non-tertiary or short cycle tertiary education (ISCED 4-5)
- Master or equivalent (ISCED 7)



Source: Survey Registration Job Seekers Poland, 2021

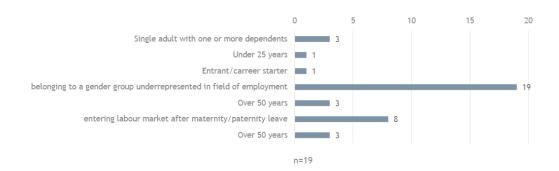






FINDINGS REGISTRATION JOB SEEKERS POLAND







Source: Survey Registration Job Seekers Poland, 2021

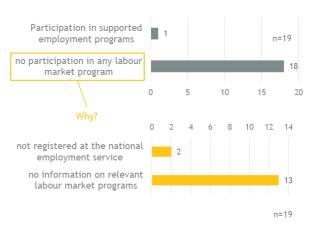
TAKING COOPERATION FORWARD

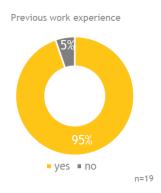


FINDINGS REGISTRATION JOB SEEKERS POLAND



Participation in labour market programs





Source: Survey Registration Job Seekers Poland, 2021

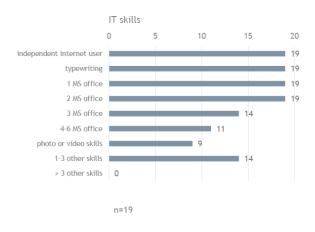






FINDINGS REGISTRATION JOB SEEKERS POLAND









Source: Survey Registration Job Seekers Poland, 2021

TAKING COOPERATION FORWARD





Findings evaluation: Registration Job seekers Austria



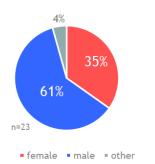


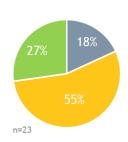




FINDINGS REGISTRATION JOB SEEKERS AUSTRIA



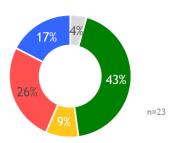




-25 26-35 36-49



Highest education level



- Vocational schoool (ISCED 2)
- Baccaleaurate (ISCED 3)
- Post-secondary non-tertiary or short cycle tertiary education (ISCED 4-5)
 Bachelor or equivalent (ISCED 6)
- Master or equivalent (ISCED 7)

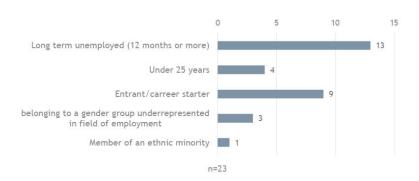


Source: Survey Registration Job Seekers Austria, 2020

TAKING COOPERATION FORWARD

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FINDINGS REGISTRATION JOB SEEKERS AUSTRIA





TAKING COOPERATION FORWARD



Source: Survey Registration Job Seekers Austria, 2020

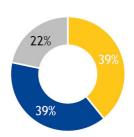




FINDINGS REGISTRATION JOB SEEKERS AUSTRIA







- Registered unemployed (1-5 years)
- Registered unemployed (6-12 months)
- = Registered unemployed (less than 6 months)

Participation in labour market programs





Source: Survey Registration Job Seekers Austria, 2020

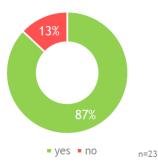
TAKING COOPERATION FORWARD



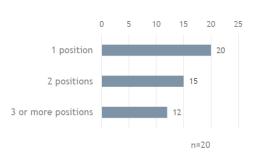
FINDINGS REGISTRATION JOB SEEKERS AUSTRIA







Relevant previous positions





Source: Survey Registration Job Seekers Austria, 2020

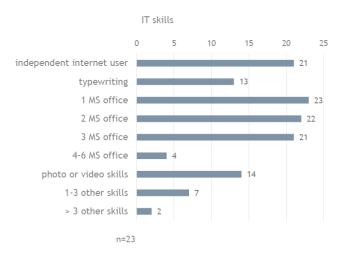






FINDINGS REGISTRATION JOB SEEKERS AUSTRIA







-(4)

Source: Survey Registration Job Seekers Austria, 2020

TAKING COOPERATION FORWARD



JOB SEEKERS & EMPLOYERS REGISTRATION DATA



Questions?











Findings evaluation: Onboarding & Offboarding Job seekers Austria



TAKING COOPERATION FORWARD



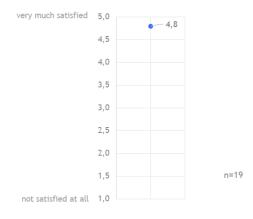
FINDINGS ONBOARDING & OFFBOARDING JOB SEEKERS AT



Satisfaction with training program

23 survey participants Onboarding

- → 19 panel participants
- → full survey





TAKING COOPERATION FORWARD



Source: Survey Offboarding Job Seekers Austria, 2021

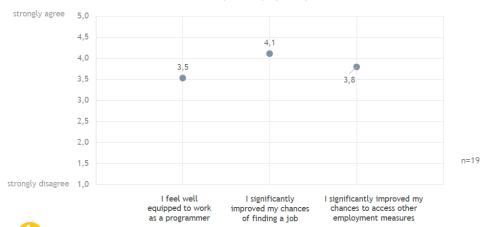






To what extent do you agree with the following statements about:

- your employability?



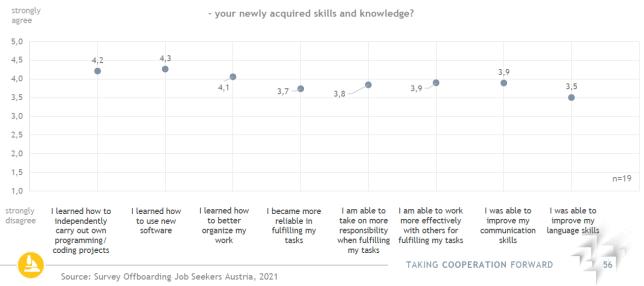




FINDINGS ONBOARDING & OFFBOARDING JOB SEEKERS AT



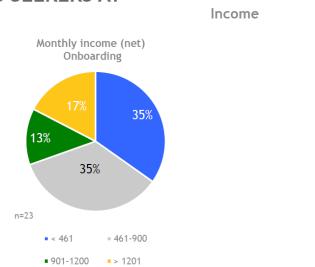
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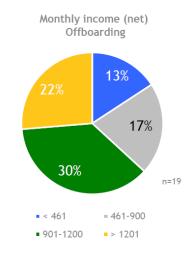








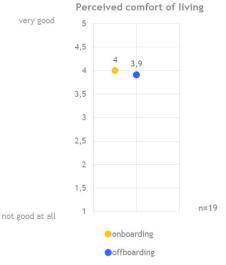


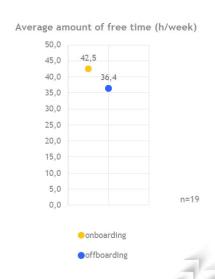


Source: Survey Onboarding Job Seekers Austria, 2020 & Survey Offboarding Job Seekers Austria, 2021

FINDINGS ONBOARDING & OFFBOARDING **JOB SEEKERS AT**





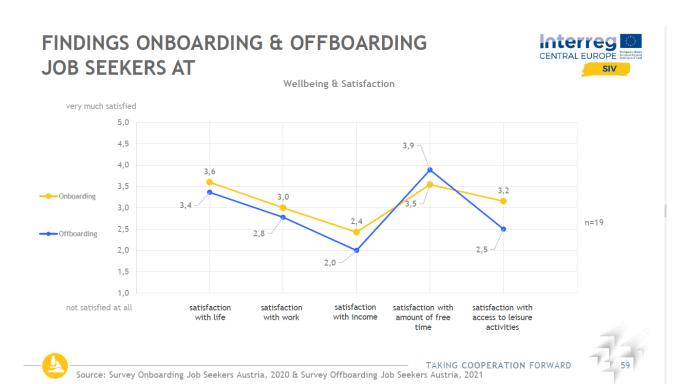


TAKING COOPERATION FORWARD

Source: Survey Onboarding Job Seekers Austria, 2020 & Survey Offboarding Job Seekers Austria, 2021



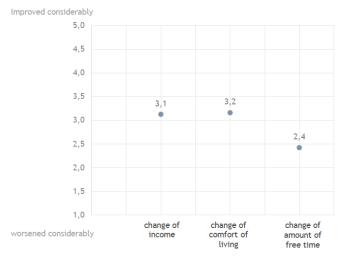




Source: Survey Offboarding Job Seekers Austria, 2021







n=19

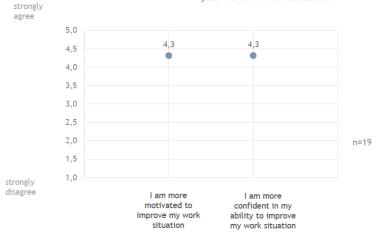






To what extent do you agree with the following statements about:





Source: Survey Offboarding Job Seekers Austria, 2021

TAKING COOPERATION FORWARD

FINDINGS ONBOARDING & OFFBOARDING **JOB SEEKERS AT**



To what extent do you agree with the following statements about:

- the way you spent your time during the training proram?



structure my

daily routine



Source: Survey Offboarding Job Seekers Austria, 2021

in a more

meaningful

way

activities in order

to be able to

focus on the program

TAKING COOPERATION FORWARD

had previously fulfilled, had to

be taken on more by others

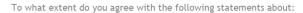
with additional

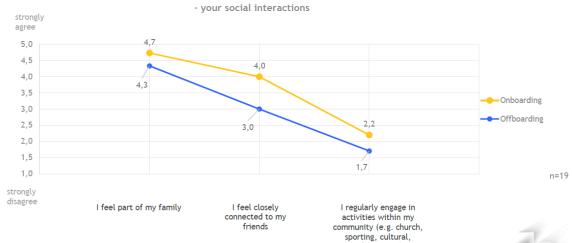
stress













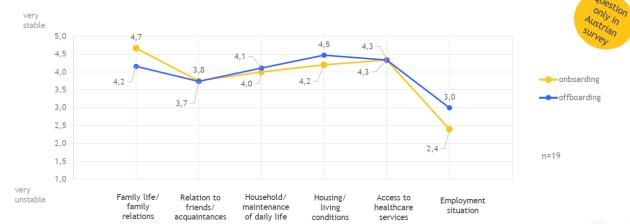
TAKING COOPERATION FORWARD Source: Survey Onboarding Job Seekers Austria, 2020 & Survey Offboarding Job Seekers Austria, 2021



FINDINGS ONBOARDING & OFFBOARDING JOB SEEKERS AT



How stable/secure would you assess the following aspects of life?





volunteering)

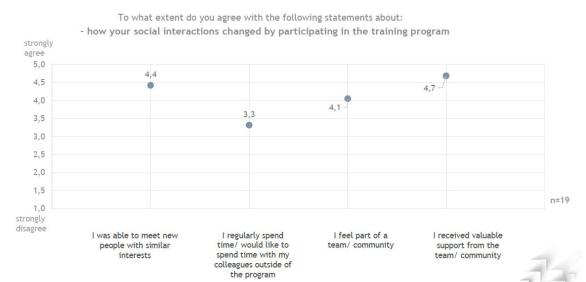


Source: Survey Onboarding Job Seekers Austria, 2020 & Survey Offboarding Job Seekers Austria, 2021









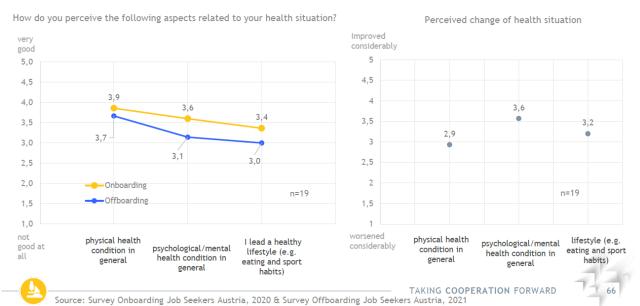
4

Source: Survey Offboarding Job Seekers Austria, 2021

TAKING COOPERATION FORWARD

FINDINGS ONBOARDING & OFFBOARDING JOB SEEKERS AT

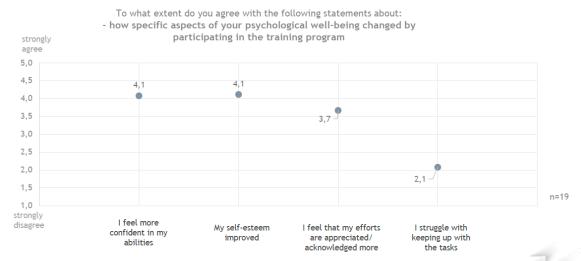














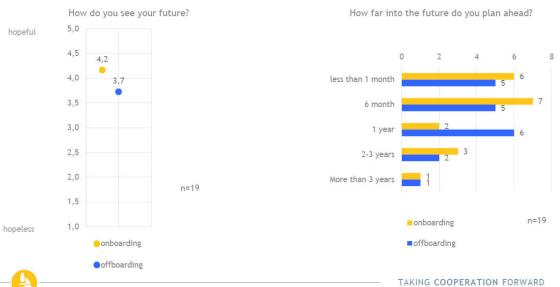
Source: Survey Offboarding Job Seekers Austria, 2021

TAKING COOPERATION FORWARD



FINDINGS ONBOARDING & OFFBOARDING JOB SEEKERS AT



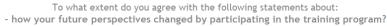


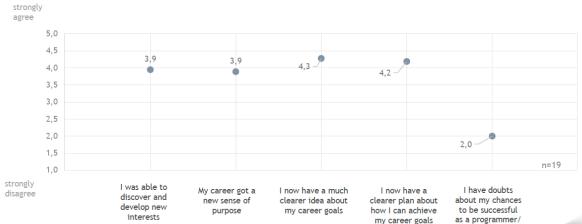
Source: Survey Onboarding Job Seekers Austria, 2020 & Survey Offboarding Job Seekers Austria, 2021













Source: Survey Offboarding Job Seekers Austria, 2021

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Findings evaluation: Offboarding Job seekers Germany

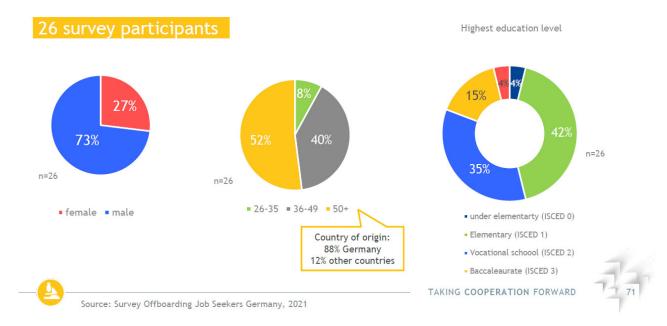






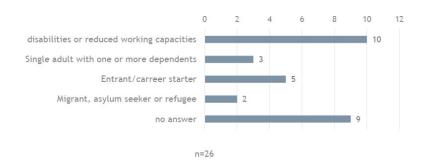






FINDINGS OFFBOARDING JOB SEEKERS GERMANY







TAKING COOPERATION FORWARD



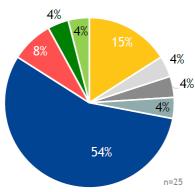
Source: Survey Offboarding Job Seekers Germany, 2021











- Employed (full time) with temporary contract
- = Employed (part time) with temporary contract
- Registered unemployed (6 to 12 months)
- Registered unemployed (1 to 5 years)
- Registered unemployed (more than 5 years)
- Neither employed nor registered unemployed
- Never have been employed
- No answer



Source: Survey Offboarding Job Seekers Germany, 2021

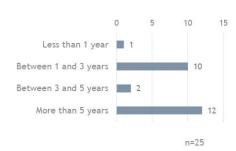
TAKING COOPERATION FORWARD



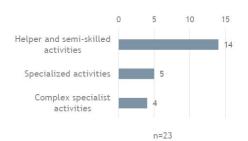
FINDINGS OFFBOARDING JOB SEEKERS GERMANY



Longest period of employment at one employer



Type of activities performed as part of most relevant work experience



23 participants: voluntary work 1 participant: voluntary work & minijob



Source: Survey Offboarding Job Seekers Germany, 2021



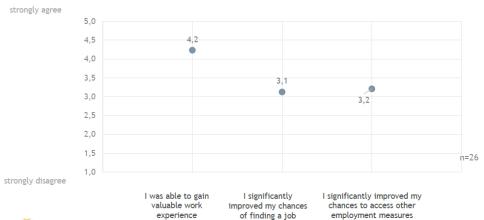






To what extent do you agree with the following statements about:

- your employability?



4

Source: Survey Offboarding Job Seekers Germany, 2021

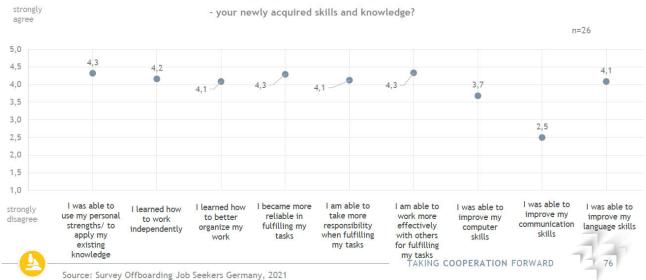
TAKING COOPERATION FORWARD



FINDINGS OFFBOARDING JOB SEEKERS GERMANY



To what extent do you agree with the following statements about:

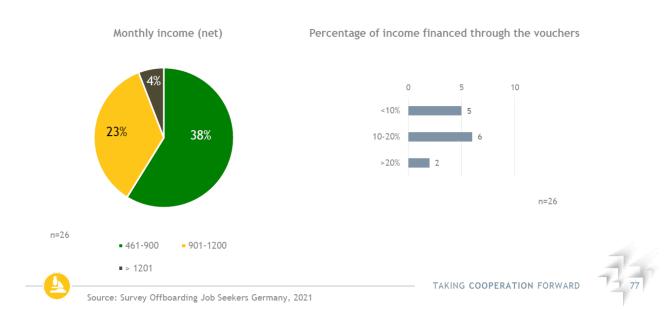


Page 56



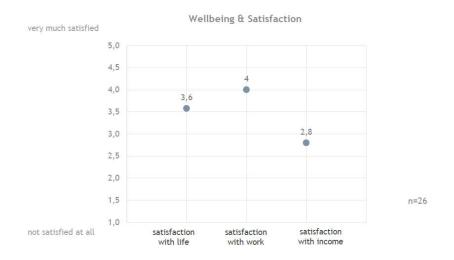






FINDINGS OFFBOARDING JOB SEEKERS GERMANY





78

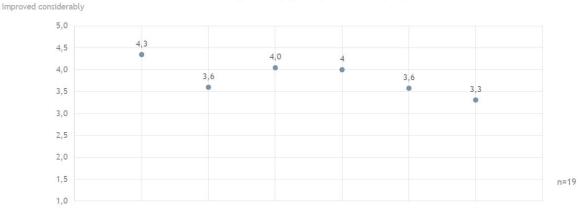
Source: Survey Offboarding Job Seekers Germany, 2021











worsened considerably

change of personal situation change of family situation change of work situation

change of income

change of comfort of living change of amount of

living free time

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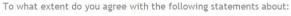




Source: Survey Offboarding Job Seekers Germany, 2021

FINDINGS OFFBOARDING JOB SEEKERS GERMANY







3 80

Source: Survey Offboarding Job Seekers Germany, 2021

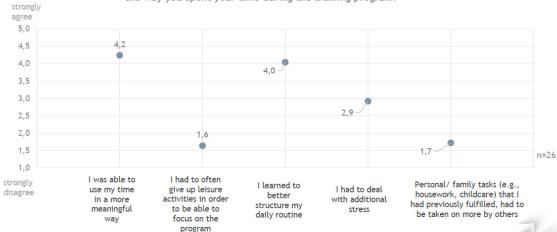














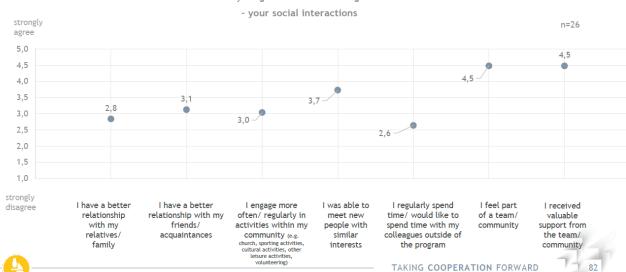
Source: Survey Offboarding Job Seekers Germany, 2021

TAKING COOPERATION FORWARD

Interreg CENTRAL EUROPE SIV

FINDINGS OFFBOARDING JOB SEEKERS GERMANY

To what extent do you agree with the following statements about:





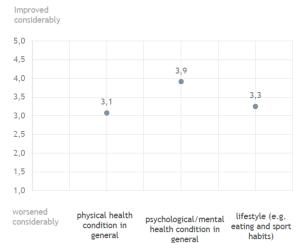
Source: Survey Offboarding Job Seekers Germany, 2021











n=26

-4

Source: Survey Offboarding Job Seekers Germany, 2021

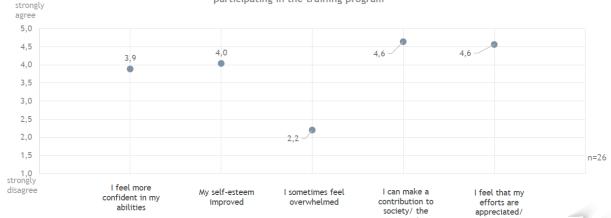
TAKING COOPERATION FORWARD



FINDINGS OFFBOARDING JOB SEEKERS GERMANY



To what extent do you agree with the following statements about:
- how specific aspects of your psychological well-being changed by participating in the training program





Source: Survey Offboarding Job Seekers Germany, 2021

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acknowledged

community



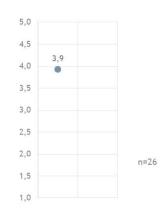




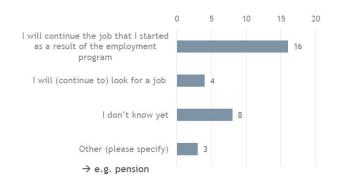


How do you see your future?

hopeful



Do you already have concrete plans for the time after the end of the employment program?



4

hopeless

Source: Survey Offboarding Job Seekers Germany, 2021

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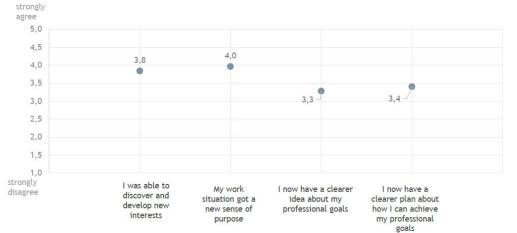


n=26

FINDINGS OFFBOARDING JOB SEEKERS GERMANY



To what extent do you agree with the following statements about:
- how your future perspectives changed by participating in the training program?





Source: Survey Offboarding Job Seekers Germany, 2021

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n=26







Findings evaluation: Offboarding Job seekers Austria vs. Germany



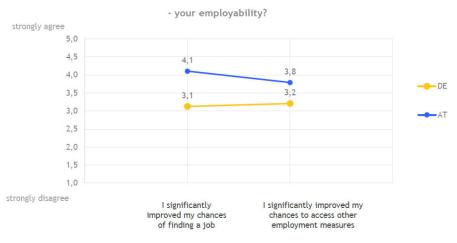
TAKING COOPERATION FORWARD



FINDINGS OFFBOARDING JOB SEEKERS AT & GER



To what extent do you agree with the following statements about:





TAKING COOPERATION FORWARD Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021

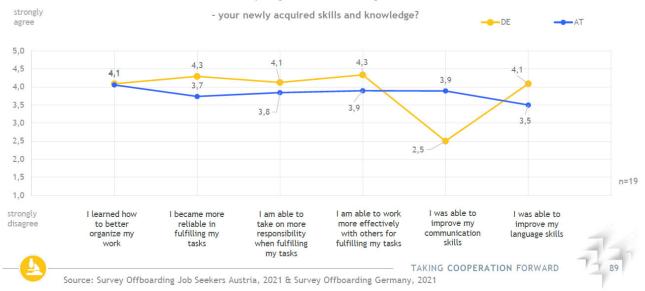










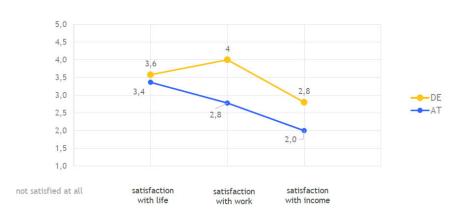


FINDINGS OFFBOARDING JOB SEEKERS AT & GER



Wellbeing & Satisfaction

very much satisfied





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90

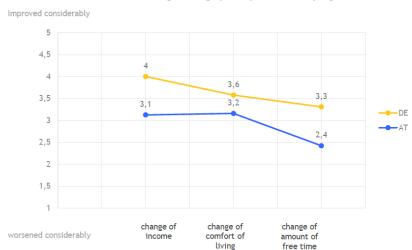
Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021







Perceived change through participation in the program



TAKING COOPERATION FORWARD Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021



FINDINGS OFFBOARDING JOB SEEKERS AT & GER



To what extent do you agree with the following statements about:





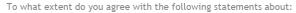
TAKING COOPERATION FORWARD

Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021













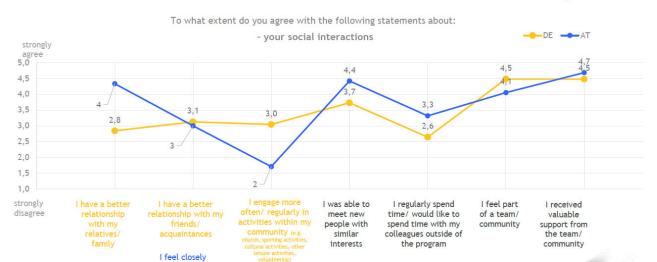


TAKING COOPERATION FORWARD

Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021

FINDINGS OFFBOARDING JOB SEEKERS AT & GER







TAKING COOPERATION FORWARD

Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021

I regularly engage in

activities .

connected to my

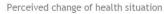
friends

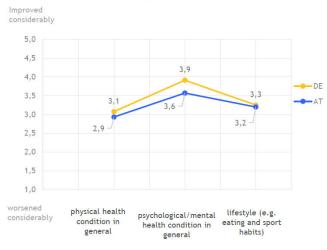
I feel part of my family











-4

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Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021

FINDINGS OFFBOARDING JOB SEEKERS AT & GER



To what extent do you agree with the following statements about:

- how specific aspects of your psychological well-being changed by
participating in the training program





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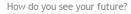


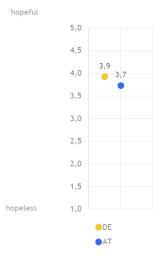
Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021













Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021

FINDINGS OFFBOARDING JOB SEEKERS AT & GER



To what extent do you agree with the following statements about: - how your future perspectives changed by participating in the training program?



goals



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TAKING COOPERATION FORWARD

Source: Survey Offboarding Job Seekers Austria, 2021 & Survey Offboarding Germany, 2021









Discussion



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EVALUATION DATA & PRELIMINARY RESULTS: DISCUSSION



Which findings are influenced by the Covid-19 situation? How can we interpret these correctly?

Differences between countries: To what extent can we compare evaluation data and results?

Which indicators are most interesting for our future activities within the partnership? Which should be communicated externally?









AGENDA OVERVIEW



1.
Evaluation:
Data Collection
Tools

2. Evaluation:
Data & preliminary results

3. SROI analysis: First insights



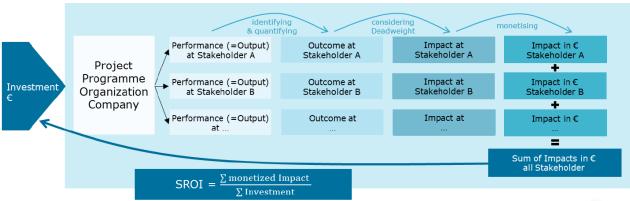
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SOCIAL RETURN ON INVESTMENT (SROI) ANALYSIS



Basic logic





Source: Grünhaus, Christian/ Rauscher, Olivia (2021): Impact und Wirkungsanalyse in Nonprofit Organisationen, Unternehmen und Organisationen mit Gesellschaftlichem Mehrwert. Vom Wirkungsmodell über die Messung, Bewertung bis zur Steuerung, Darstellung und Kommunikation. Working Paper, NPOGSE Kompetenzentrum WU Wien. Download: https://short.wu.ac.at/working-paper-impact-DE (last accessed: 08.06.2021)







GOALS OF THE SROI ANALYSIS OF THE GERMAN VOUCHER PROGRAM OF DW



- Presentation of the short- as well as medium- to long-term social effects of the voucher program.
- Monetary evaluation of the effects and their comparison with the investments made.
- · Research questions:
 - RQ1: What are the impacts of the Social Impact Voucher (SIV) program?
 - RQ2: To what extent (quantity) do the identified impacts accrue?
 - RQ3: How can the identified and quantified impacts be monetized?
 - RQ4: What is the total monetized benefit of one euro invested in the SIV program?
 - <u>RQ5:</u> Which Sustainable Development Goals (SDGs) are being achieved through the identified impacts?



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SROI ANALYSIS OF THE DW VOUCHER MODEL



Timeline (1/3)

	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	March 2021	April 2021	May 2021	June 2021	July 2021	Aug. 2021
Ongoing communication & working group meetings		Kick- off				Upda te		2nd meet -ing					3rd meet -ing	
<u>Milestone 1:</u> Hypothetical consideration and initial description of outcomes/impacts for each stakeholder														
Preparation, research, system understanding														
Identification of stakeholders and their outcomes/impacts														
Milestone 2: Development of the hypothetical impact model														
Collection of relevant input/financial data via Excel-sheet														
Collection of relevant output data via Excel-sheet														
Development of the hypothetical impact model		Revis ion												





SROI ANALYSIS OF THE DW VOUCHER MODEL



Timeline (2/3)

	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	March 2021	April 2021	May 2021	June 2021	July 2021	Aug. 2021
Ongoing communication & working group meetings		Kick- off				Upda te		2nd meet -ing					3rd meet -ing	
Milestone 3: Development of the empirically verified impact model														
Collection of stakeholder-specific impact data via qualitative interviews														
Analysis of interview transcripts with focus on deriving outcomes/impacts														
Derivation of outcomes/impacts from secondary materials														
Survey with focus on input and outcomes/impacts of employers														
Analysis of employers' survey data														
Analysis of revenues and expenditures and derivation of economic impacts														
Development of the empirically verified impact model									Revi- sion					

SROI ANALYSIS OF THE DW VOUCHER MODEL



Timeline (3/3)

	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	March 2021	April 2021	May 2021	June 2021	July 2021	Aug. 2021
Ongoing communication & working group meetings		Kick- off				Upda te		2nd meet -ing					3rd meet -ing	
Milestone 4: Determing the breadth and intensity of the outcomes/impacts														
Collection of primary and secondary data for the quantification of the impacts														
Calculation of the breadth and intensity of the impacts														
Milestone 5: Monetization of the impacts														
Definition of and research on monetization (proxy-) indicators														
Calculation of the monetary valuation of impacts													Revi- sion	
Aggregation of the results, extrapolation and calculation of the SROI-value													Revi- sion	
Finalization: Reporting and presentation														





SROI ANALYSIS OF THE DW VOUCHER PROGRAM: IDENTIFICATION OF RELEVANT STAKEHOLDERS



Stakeholder	Main impact/ reasons for inclusion in SROI analysis
Program participants	Benefit from earnings and from direct involvement in work place; from better chances of future gainful employment; from practical work experience.
Personal/ family environment of participants	Benefit from relief and improved family situation
Employers	Benefit from positive feeling and improved image through participation in social projects; from work relief in recruitment activities
Work colleagues of participants	Benefit from possible relief of workload
Federal states/ municipalities	Benefit from additional tax and contribution income
Federal government	Benefit from additional tax and contribution income
Social insurance	Benefit from additional social insurance contributions
Employment office/ job center	Benefit from saving unemployment benefits and mission fulfillment
EU/ Interreg Central Europe	Mainly relevant on the input site, benefit from the development of the region
State church/ synod	Mainly relevant on the input site, benefit from the development of the region
Neighborhood/ people from the church community	Benefit from the development of the region
Diakonisches Werk	Benefit from better visibility; better chancse to implement programs due to the integration of the topic into the EU discourse
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SROI ANALYSIS OF THE DW VOUCHER PROGRAM: EMPIRICALLY VERIFIED IMPACT VALUE CHAIN



Program participants (1/2)

Input	Activities	Output	Outcome/ Impact	Deadweight
Time Skills Willingness to be helped	Program Application Placement with employers Provision of (financial) resources for work Coaching and support Employment Participation in program evaluation	Number of registrations Number of placed participants Number of employed participants Number of coached/ supported participants Number of participants interviewed	Income through vouchers Stabilization/improvement of living situation in terms of: - Physical health (e.g. by avoiding slipping into addiction) - Psychological well-being (e.g. through meaningful employment) - Family situation (fewer conflicts) Increased knowledge Gain of work experience Retention or acquisition of skills and competencies Possibility to continue an existing employment in the church community Development of future prospects/ enabling access to public training or employment measures or (occasionally) to the primary labor market Social participation/ social integration Establishment of social contacts Team spirit/ integration into the work team Building trust between participants and church community Existence of a support/counseling network	Number of unemployed who would also have achieved these impacts through other services of the employment office





SROI ANALYSIS OF THE DW VOUCHER PROGRAM: EMPIRICALLY VERIFIED IMPACT VALUE CHAIN



Program participants (2/2)

SROI ANALYSIS OF THE DW VOUCHER PROGRAM



Impact data - preliminary results (1/4)

- Data collection method: employers' offboarding/ follow-up telephonic survey
 - 12 of 31 contacted employers responded
 - → 39% response rate
 - Data on 112 (32%) participants in total and 67 (71%) of participants in 2019.









SROI ANALYSIS OF THE DW VOUCHER PROGRAM



Impact data - preliminary results (2/4)

Preliminary results program participants:

Social impact of program participants	Mean (scale: 1, "strongly disagree" to 5, "strongly agree")	Percentage of affirmative answers (scores of 4 & 5)
General improvement of the life situation of the participants through program participation	4,33	92%
Good integration of participants into the work team	3,58	50%
Gain of additional skills/ competencies through program participation	4,18	83%
Satisfaction of the employers with the work performance of the participants	4,46	92%



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SROI ANALYSIS OF THE DW VOUCHER PROGRAM





Preliminary results employers:

Social impact of employers	Mean (scale: 1, "strongly disagree" to 5, "strongly agree")	Percentage of affirmative answers (scores of 4 & 5)
Improvement of (company) image/recognition through program participation	3,25	33%
Expansion of diversity in the team through program participation	4,17	75%
Establishment of relationships/ network expansion through program participation	3,27	50%
Better understanding of employees for the needs of the target group	3,73	45%
Strain on employees due to the social and personal needs of the participants	2,42	25%
· -	TAKING CO	OPERATION FORWARD 1





SROI ANALYSIS OF THE DW VOUCHER PROGRAM



Impact data - preliminary results (4/4)

· Preliminary results employers:

Economic impact of employers	Mean (scale: 1, "strongly disagree" to 5, "strongly agree")	Percentage of affirmative answers (scores of 4 & 5)
Achievement of increased sales/ additional revenue through program participation.	1,38	0%
Savings in expenses through DW subsidies	3,11	67%
Increased labor productivity through additional manpower	2,91	27%
Savings in terms of recruitment costs/ time facilitation due to preliminary work of DW	3,36	45%
Delays in recruitment process due to program guidelines	2,22	11%
Increased operating costs due to employee supervision activities	2,58	17%

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3.2. Screenshots slideshow presentation Evaluation Data Lab, Day 2:



AGENDA OVERVIEW



1. Summary Day 1 2. Update Monitoring

MU (PP 10) | Anna Herzog, Flavia-Elvira Bogorin, Eva More-Hollerweger

3. Discussion & next steps









AGENDA DETAIL



1. Summary Day 1

13:15-14:00

- Survey tools
- First insights: findings
- Discussion and next steps on how to use the preliminary results

2. Update Monitoring

14:00-15:45

- Social Impact Fund
- Social Impact Vouchers
- Reached Stakeholders
- · Communication & Events

3. Discussion

15:45-16:30

- Learnings monitoring
- Adaption of targets & indicators
- How to report



TAKING COOPERATION FORWARD



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AGENDA OVERVIEW



1. Summary Day 1 UpdateMonitoring

Discussion & next steps







SUMMARY DAY 1: SURVEY TOOLS



- Job seekers registration (General, Austria, Germany, Hungary, Croatia) ✓
- Job seekers onboarding (General, Austria, Germany, Hungary) V Croatia: June 2021
- Job seekers offboarding (Training Programs & Employment Programs) ✓
- Job seekers follow-up () (expected summer 2021)
- Employers registration & onboarding (General, Hungary) ✓ Croatia: June 2021
- Employers offboarding (expected summer 2021)
- Employers follow-up (expected summer 2021)
 Employers focus group discussions (



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SUMMARY DAY 1: SURVEY TOOLS



Questions?









SUMMARY DAY 1: FINDINGS REGISTRATION & ONBOARDING EMPLOYERS



2 Employers Hungary

- Sector: social work and other social services & Food production
- 34 employees total, all 40h/week
- 0% of employee salary costs to be covered through SIV vouchers
- Not willing to refund part of the received voucher value if program successful
- Expectations:
 - · reduced hiring costs
 - · no change in operational costs

3 Employers Slovenia

- Sector: wholesale, accommodation services, HR management
- 5 employees total
- Not willing to refund part of the received voucher value if program successful



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SUMMARY DAY 1: FINDINGS REGISTRATION JOB SEEKERS - TARGET GROUP DESCRIPTION



Hungary

- 22 participants
- Majority female
- Mostly age 36-49
- Very low education
- Majority is member of ethnic minority
- Majority is unemployed 6-12 months
- Majority participating in public works scheme programs
- Low IT and language skills

Slovenia

- 4 participants
- mostly female
- 3 aged 36-49
- High education level
- 3 long-term unemployed

Basic data Germany (Offboarding)

- Mostly male
- Rather old (majority 50+)
- Low education
- ~half with disabilities
- Majority registered unemployed >5 years
- Some employed full time with temporary contract

Poland

- 19 participants
- All female
- Mostly 26-35, but also other age groups
- Very high education level (mostly master)
- Gender group

 underrepreser
- underrepresented in field
- Some entering job market after maternity leave
- Majority not participation in labour market programs (no information)
- Very good IT skills
- Mostly second language

Austria

- Mostly male
- Very young (mostly <25 or
- High education (mostly baccaleureate, bachelor/master)
- Mostly long-term
- unemployed (> 6 months)
- Some career starters
 Majority also particip
- Majority also participating in other training programs
- Very good IT skills
- Mostly second language









SUMMARY DAY 1: FINDINGS ONBOARDING VS. OFFBOARDING AUSTRIA (1/2)



Work/Skills

- Increase in income (total numbers), but no perceived change in income & low satisfaction with income
- Lower satisfaction with work: might be due to survey right after training (not employed yet)
- · High motivation & confidence in ability to improve work situation
- Stability/security of employment situation improved (but question on stability/security removed)
- Strong agreement to: being able to meet new people with similar interests, feeling part of a team, receiving valuable support from team & improvement in communication skills
- Strong agreement to improvement of confidence in abilities & self esteem
- Strong agreement to having a clearer idea about career goals & how to achieve them



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SUMMARY DAY 1: FINDINGS ONBOARDING VS. OFFBOARDING AUSTRIA (2/2)



Life/Health

- Lower amount of free time, but higher satisfaction with amount of free time
 → strong agreement to being able to use time in a more meaningful way
- · Lower comfort of living but slightly positive perceived change in comfort of living
- Lower satisfaction with access to leisure activities (likely due to Covid situation)
- · Psychological health: rated lower in offboarding, but change perceived to have slightly improved
- · Future is seen less hopeful, but planning further ahead into the future

→ For detailed preliminary results, please see the slideshow presentation for the 1st day of the Evaluation data lab on the 9th of June 2021









SUMMARY DAY 1: FINDINGS OFFBOARDING GERMANY (1/2)



Work/Skills

- Strong agreement to having gained valuable work experience, but neutral perception of chances to find a job/access other employment measures
- Strong agreement to improvement of working skills (working independently, organizing work, reliability, responsility); only communication skills rather not improved
- · High satisfaction with work & perceived to have improved
- · rather low satisfaction with income, but perceived to have improved
- · High motivation to improve work situation & confidence in ability to improve it
- Strong agreement to feeling part in a team & receiving valuable support from the team, as well
 as feeling that efforts are appreciated
- Strong agreement to being able to discover new interests & that work situation got new purpose

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 TAKING COOPERATION FORWARD

SUMMARY DAY 1: FINDINGS OFFBOARDING GERMANY (2/2)



Life/Health

- · Rather high satisfaction with life
- Personal situation, family situation, comfort of living have improved (amount of free time & personal/family tasks were not affected by work)
- · Strong agreement to being able to use time in a more meaningful way
- · Strong agreement to having learned to better structure the daily routine
- Psychological health perceived to have improved considerably
- · Strong agreement to feeling more confident in abilities & improvement of self esteem
- · Future is seen rather hopeful

→ For detailed preliminary results, please see the slideshow presentation for the 1st day of the Evaluation data lab on the 9th of June 2021

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Page 81





SUMMARY DAY 1: FINDINGS OFFBOARDING AUSTRIA VS. GERMANY



Work/Skills

- Employability chances rated higher in Austria
- Working skills (organzing, reliability, responsibility) rated better in Germany, communication skills by far better in Austria
- Satisfaction with work & income much better in Germany
- Income & comfort of living is perceived to have improved in Germany (in Austria neutral)
- · Motivation to improve work situation rated higher in Austria
- Being able to meet people with similar interests & spending time with colleagues rated lower in Germany
- · Clearer idea about career/professional goals in Austria

Life/Health

- Satisfaction with life quite the same (~3,5 agreement)
- Both Germany & Austria strong agreement to ability to use time in a more meaningful way
- Germany: higher improvement of health condition (physical & psychological)
- Stronger agreement to feeling that efforts are appreciated in Germany
- Future is seen a little more hopeful in Germany



→ For detailed preliminary results, please see the slideshow presentation for the 1st day of the Evaluation data lab on the 9th of June 2021

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For external communication





DISCUSSION: MOST RELEVANT FINDINGS



Which findings are most relevant?

- For each partner For the project
- General and demographic data (e.g. identification code for panel, gender, age, education level)
- Participation in the training/ employment program and current labour market situation (e.g. current situation, duration voucher program, assessment)
- Employability and acquired skills (e.g. acquired IT skills, soft skills, communication & language skills)
- Current life situation (e.g. subjective well-being, income)
- Housing and free time (e.g. comfort of living, time resources)
- **Social interactions** (e.g. relationships, social interactions)
- Health situation (e.g. physical and mental health)
- Future perspectives and outlook (e.g. lasting impact, future plans and opportunities)









NEXT STEPS: SURVEY TOOLS & EVALUATION DATA



Do you have any questions regarding the survey tools?

When can we expect more data?

Which survey tools need to be translated? By when?



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AGENDA OVERVIEW



1. Summary Day 1 2. Update Monitoring

3. Discussion & next steps









MONITORING DATA SOCIAL IMPACT FUND



Investor Activities

Number of investor events (D.T2.3.3.)

main tar-	mai	
""get	irget	ta

	Target	Achieved	
PP	(cumulated)	targets so far	
PP1 NAS		1	
PP5 Caritas	2	1	
PP2 ZEF	2	0	Non
PP3 Sklad		1	NOTE: mall events
PP9 DW	2	5 s	riall events te to Covid ituation
PP4 IFKA	2	0	ituation
PP10 WU		2	
PP6 CpKP	2	10	
PP7 RARR	2	0	
PP8 CEF	2	U	
PP11	2	0	
TOTAL	12	20	



Number of investor relations activities (D.C.7.1)



	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS	3	1
PP9 DW	,	0
PP2 ZEF	3	0
PP3 Sklad	3	1
PP4 IFKA	3	0
PP5 Caritas	3	2
PP10 WU	3	2
PP6 CpKP	3	2
PP7 RARR	3	1
PP8 CEF	3	2
PP11	3	0
TOTAL	24	9

Comment: partners highlighted green updated the monitoring data in May 2021, for the others the data reflects the status in March 2021





MONITORING DATA SOCIAL IMPACT FUND

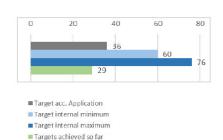


Investor Activities

Investor events and relations activities



PP	Target min. (cumulated)	Target max. (cumulated)	Achieved targets so far	
PP1 NAS	10	10	2	
PP9 DW	10	10	1	
PP2 ZEF	1	2	0	
PP3 Sklad			2	
PP4 IFKA	2	2	5	
PP5 Caritas	6	6	4	
PP10 WU	U	O.	4	
PP6 CpKP	20	25	12	
PP7 RARR	14	24	1	
PP8 CEF	14	24	2	
PP11	5	5	0	
TOTAL	60	76	29	







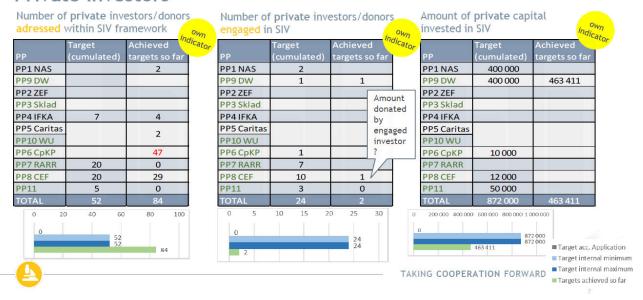




MONITORING DATA SOCIAL IMPACT FUND



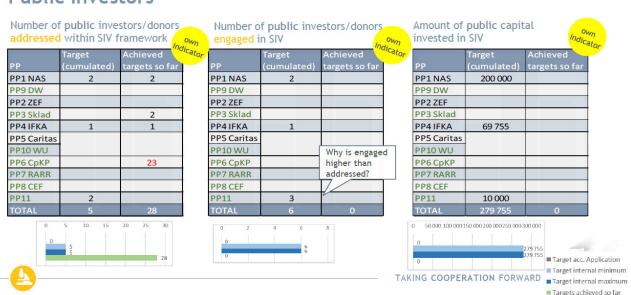
Private Investors



MONITORING DATA SOCIAL IMPACT FUND



Public Investors







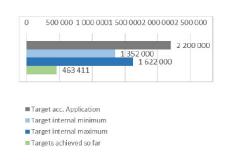
MONITORING DATA SOCIAL IMPACT FUND Funds



Amount of funds leveraged based on project achievements



1	Target min.	Target max.	Achieved
PP	(cumulated)	(cumulated)	targets so far
PP1 NAS	600 000	800 000	
PP9 DW	460 000	460 000	463 411
PP2 ZEF	50 000	100 000	
PP3 Sklad	10 000	10 000	
PP4 IFKA	60 000	70 000	
PP5 Caritas	100 000	100 000	
PP10 WU			
PP6 CpKP	10 000	20 000	
PP7 RARR			
PP8 CEF	12 000	12 000	
PP11	50 000	50 000	
TOTAL	1 352 000	1 622 000	463 411





TAKING COOPERATION FORWARD



MONITORING DATA SOCIAL IMPACT FUND



Questions?



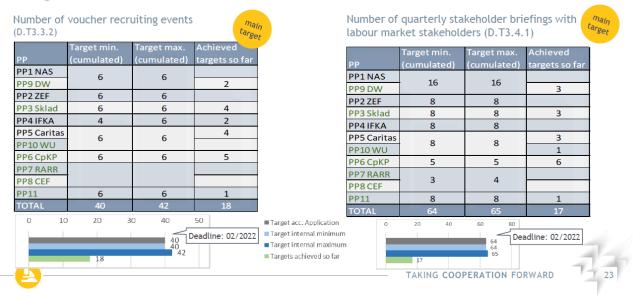








Targeted Voucher Activitites



MONITORING DATA SOCIAL IMPACT VOUCHERS



Job seekers

Number of job seekers receiving vouchers

Number of job seekers successfully completing the voucher program within SIV framework



			O.	<u> </u>		
	Target	Achieved	indicator		Achieved	
PP	(cumulated)	targets so far	-dlor	PP	targets so	Criteria for successful completion
PP1 NAS	300		la constant de la con	PP1 NAS		job placement
PP9 DW	120	96		PP9 DW	96	Participation for the whole period
PP2 ZEF			Ī	PP2 ZEF		
PP3 Sklad	2	2	Ī			Our goal is that unemployed get new or improve
PP4 IFKA			İ	PP3 Sklad		some of their skills and get the new job.
PP5 Caritas	36	36				Job placement (matching between employers and
PP10 WU			Ī	PP4 IFKA		job seekers)
PP6 CpKP		3			25	graduation of the everyone codes training program;
PP7 RARR	15		Ī	PP5 Caritas	23	job placement is a secondary goal
PP8 CEF	15		İ	PP10 WU		
PP11	100	31	■ Target acc. Application	PP6 CpKP		Bellow mentioned criteria corresponds to the criteria that we apply.
TOTAL	588	168	■ Target internal minimum	, roopin		arteria tilat We appry.
0	200 400	600 800	■ Target internal maximum ■ Targets achieved so far	PP7 RARR		Completition of the training and signing a contract
0		588	Targets achieved so fai			with employer
	168	588 588	Why is successfully	PP8 CEF		taking part in at least one training and one
			completed higher	DD11	105	taking part in at least one training and one
			than receiving?	PP11	165	individual consultancy leading to applying for a job
				TOTAL	286	



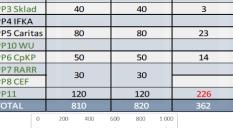




Job seekers

Number of trained persons target

	Target min.	Target max.	Achieved
PP	(cumulated)	(cumulated)	targets so far
PP1 NAS	300	300	
PP9 DW	190	200	96
PP2 ZEF			
PP3 Sklad	40	40	3
PP4 IFKA			
PP5 Caritas	80	80	23
PP10 WU			
PP6 CpKP	50	50	14
PP7 RARR	30	30	
PP8 CEF	30	30	
PP11	120	120	226
TOTAL	810	820	362



Number of jobs created based on project achievements



PP	Target min. (cumulated)	Target max. (cumulated)	Achieved targets so far
PP1 NAS	500		
PP9 DW	500	500	90
PP2 ZEF	50	60	
PP3 Sklad	8	8	1
PP4 IFKA	40	40	
PP5 Caritas	55	55	25
PP10 WU			
PP6 CpKP	5	10	
PP7 RARR	15	15	
PP8 CEF	13	15	
PP11	20	20	
TOTAL	602	709	116 jr

■ Target acc. Application ■ Target internal minimum ■ Target internal maximum ■ Targets achieved so far

200 400 TAKING COOPERATION FORWARD Note:
internal targets
are not FTEs
(target acc.
application



MONITORING DATA SOCIAL IMPACT VOUCHERS



Potential entrepreneurs

No data available Relevant only for Czech partner Number of entrepreneurs developing their business plans within SIV framework











Employers



Number of employers successfully completing the voucher program within SIV framework

indica	'n
ulca	tor

		=q(Or		
	Achieved			
PP	targets so	Criteria for successful completion		
PP1 NAS				
PP9 DW				
PP2 ZEF				
		Employers should organise the introduction		
PP3 Sklad		programme for new employees and offer them at		
		Employment job seekers (matching between		
PP4 IFKA		employers and job seekers)		
		successful employment of training program		
PP5 Caritas		graduates		
PP10 WU				
		Number of created jobs, number of tested		
PP6 CpKP		businesses, newly established business trades,		
PP7 RARR		Signing of ich contract with ich cookers		
PP8 CEF		Signing of job contract with job seekers		
PP11				
TOTAL				

TAKING COOPERATION FORWARD

27

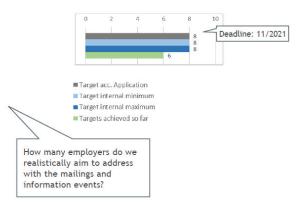
MONITORING DATA SOCIAL IMPACT VOUCHERS



Employers

Number of mailings and information events for new potential employers (D.T4.4.2)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS		
PP9 DW	1	
PP2 ZEF	1	
PP3 Sklad	1	1
PP4 IFKA	1	
PP5 Caritas	1	1
PP10 WU	1	
PP6 CpKP	1	3
PP7 RARR	1	
PP8 CEF	1	
PP11	1	1
TOTAL	8	6











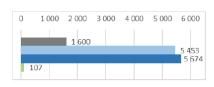
MONITORING DATA: REACHED STAKEHOLDERS



Number of prospective employers (SMEs) reached (e.g. recipients of vouchers)



	Target min.	Target max.	Achieved
PP	(cumulated)	(cumulated)	targets so far
PP1 NAS	3000	3000	
PP9 DW	1300	1300	
PP2 ZEF	500	500	
PP3 Sklad	10	20	1
PP4 IFKA	200	300	13
PP5 Caritas	200	200	50
PP10 WU			
PP6 CpKP	200	300	7
PP7 RARR	3	4	2
PP8 CEF	10	20	29
PP11	30	30	5
TOTAL	5453	5674	107



- Target acc. Application
- Target internal minimum
- Target internal maximum
- Targets achieved so far



TAKING COOPERATION FORWARD



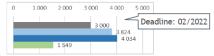
MONITORING DATA SOCIAL IMPACT VOUCHERS



Total number of distributed vouchers to all types of beneficiaries (D.T3.3.5)



	Target min.	Target max.	Achieved
PP	(cumulated)	(cumulated)	targets so far
PP1 NAS	1000	1000	
PP9 DW	1300	1300	306
PP2 ZEF	500	500	
PP3 Sklad	40	40	2
PP4 IFKA	200	300	
PP5 Caritas	450	450	36
PP10 WU			
PP6 CpKP	200	300	1009
PP7 RARR	14	24	
PP8 CEF	14	24	
PP11	120	120	196
TOTAL	3824	4034	1549



- Target acc. Application
- Target internal minimum ■ Target internal maximum
- Targets achieved so far

Total number of voucher beneficiaries that were matched online (D.T3.3.6)

	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS		
PP9 DW		
PP2 ZEF		
PP3 Sklad		4
PP4 IFKA		21
PP5 Caritas	500	
PP10 WU		
PP6 CpKP		
PP7 RARR		
PP8 CEF		
PP11		
TOTAL	500	25









Questions?



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MONITORING DATA: REACHED STAKEHOLDERS



Public Authorities

Number of local public authorities reached (e.g. job/labour market institutions)

PP	Target (cumulated)		Achieved targets so f	
PP1 NAS				2
PP9 DW				
PP2 ZEF				
PP3 Sklad				1
PP4 IFKA				
PP5 Caritas	30			7
PP10 WU				
PP6 CpKP				32
PP7 RARR				1
PP8 CEF				
PP11				
TOTAL	30			43
0 10	20	30	40	50
		30 30 30 30		13

Number of regional public authorities reached (e.g. job/labour market institutions) reached (e.g. labour market strategy)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS	e.	1
PP9 DW	25	
PP2 ZEF		
PP3 Sklad		1
PP4 IFKA	96	
PP5 Caritas	30	5
PP10 WU		
PP6 CpKP		36
PP7 RARR	n	
PP8 CEF		
PP11		
TOTAL	30	43
0 10	20 30 40	50
	30 30 30 30	3

Number of national public authorities

PP		Target (cumulated)	Achieved targets so far
PP1 NA	45		
PP9 DV	N		
PP2 ZE	F		1
PP3 Sk	lad		1
PP4 IF	KA		3
PP5 Ca	ritas	12	5
PP10 V	VU		
PP6 Cp	KP		8
PP7 RA	RR	Ī	
PP8 CE	F		
PP11			1
TOTAL		12	18
0	5	10 15	20
		12 12 12	■ Target acc. Applicati

TAKING COOPERATION FORWARD __Target internal maximum ■ Targets achieved so far





MONITORING DATA: REACHED STAKEHOLDERS



(e.g. philanthropic organizations)

PP	Target (cumul	Target (cumulated)		ed so far
PP1 NAS			3	
PP9 DW				
PP2 ZEF				
PP3 Sklad			1	
PP4 IFKA			4	
PP5 Caritas	10	10		
PP10 WU				
PP6 CpKP			3	
PP7 RARR				
PP8 CEF				
PP11				
TOTAL	10	0	13	3
0	5	10	15	
		10 10 10	13	

Number of sectoral agencies reached Number of infrastructure and (public) service providers reached (e.g. public housing companies)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS		1
PP9 DW		
PP2 ZEF		
PP3 Sklad	j i	1
PP4 IFKA		
PP5 Caritas	5	
PP10WU		
PP6 CpKP		12
PP7 RARR		
PP8 CEF		
PP11		
TOTAL	5	14
0 5	10	15
	5 5 5	14

Number of interest groups (including NGOs) reached (e.g. philanthropic organisations, donors, unions)

PP	Target (cumulated)	Achieved targets so far		
PP1 NAS		4		
PP9 DW				
PP2 ZEF	TI I			
PP3 Sklad		2		
PP4 IFKA	T I	5		
PP5 Carita	s 20	3		
PP10 WU		3		
РР6 СрКР		30		
PP7 RARR		4		
PP8 CEF		1		
PP11		2		
TOTAL	20	51		
0	20 40	60		
	20 20 20 20	■ Target acc	. Application	
(ING COO	PERATION FOR	WARD ■ Target inte	ernal maximur hieved so far	

MONITORING DATA: REACHED STAKEHOLDERS



Number of business support organisations reached

(e.g. multiplicators for vouchers)

	Target	Achieved			
PP	(cumulated)	targets so far			
PP1 NAS					
PP9 DW					
PP2 ZEF					
PP3 Sklad		1			
PP4 IFKA		4			
PP5 Caritas	8	3			
PP10 WU					
PP6 CpKP		8			
PP7 RARR					
PP8 CEF					
PP11		1			
TOTAL	8	17			
0	5 1	0 15 20			
	8				
	8 8				
		17			

■ Target acc. Application ■ Target internal minimum ■ Target internal maximum ■ Targets achieved so far

Number of other reached stakeholders (e.g. philanthropic organisations, social impact investors)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS		10
PP9 DW		
PP2 ZEF		
PP3 Sklad		1
PP4 IFKA		2
PP5 Caritas	120	8
PP10 WU		
PP6 CpKP		1
PP7 RARR		1
PP8 CEF		2
PP11		
TOTAL	120	25
0 5	0 100	150
25		120 120 120









MONITORING DATA: REACHED STAKEHOLDERS



Number of institutions adopting new and/or improved strategies and action plans (e.g. social service providers, financial intermediaries using the "starter kit" and webinars on building a social impact fund)



Target acc. Application
 Target internal minimum
 Target internal maximum
 Targets achieved so far

■ Target acc. Application

Target internal minimum
 Target internal maximum
 Targets achieved so far

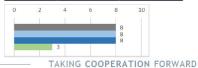
	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS		
PP9 DW		
PP2 ZEF		
PP3 Sklad		1
PP4 IFKA		
PP5 Caritas	11	2
PP10 WU		2
PP6 CpKP		
PP7 RARR		
PP8 CEF		
PP11		
TOTAL	11	3
0	5 10	15

improved tools and services (e.g. partners)

Target Achieved

Number of institutions applying new and/or

PP	Target (cumulated)	Achieved targets so far
PP1 NAS	1	
PP9 DW	1	1
PP2 ZEF	1	
PP3 Sklad	1	
PP4 IFKA	1	1
PP5 Caritas	1	1
PP10 WU	1	1
PP6 CpKP	1	
PP7 RARR		
PP8 CEF	1	
PP11	1	
TOTAL	8	3
0 3	A 6 8	10







PP8 CEF

MONITORING DATA: COMMUNICATION & EVENTS

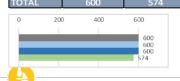


Number of participants at project events in WP C (physical reach; stakeholders reached) (e.g. road show, voucher events)

230

Target Achieved

PP	(cumulated)	targets so far
PP1 NAS		
PP9 DW		
PP2 ZEF		
PP3 Sklad		
PP4 IFKA		69
PP5 Caritas	600	217
PP10 WU		
PP6 CpKP		58
PP7 RARR		

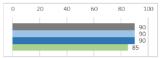


information provided (% of stakeholders satisfied)

| Target | Achieved |

Number of WP C events participants satisfied with

	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS		
PP9 DW		
PP2 ZEF		
PP3 Sklad		
PP4 IFKA		
PP5 Caritas	90	
PP10 WU		
PP6 CpKP		
PP7 RARR		
PP8 CEF		
PP11		85
TOTAL	90	85









MONITORING DATA: COMMUNICATION & EVENTS



Number of joint communication activities implemented with external stakeholders (external cooperation)

Dean	criota	(0/(00)	1100				-
		Targ			Ach	iev	red	
PP		(cun	nulate	ed)	targ	ets	so f	ar
PP1	NAS		1					
PP9 [W		1					
PP2 Z	ZEF		1					
PP3 S	Sklad		1					
PP41	FKA		1					
PP5 (Caritas		1					
PP10	WU		1				1	
PP6 0	СрКР		1					
PP7 F	RARR							
PP8 (CEF		1					
PP11			1				1	
TOTA	\L		8				2	
0	2	4	6	8		10		
					8			
					8 8 8			
	2				D			

Number of posts with basic project information on partner webpages (incl. Social Media)

	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS	1	
PP9 DW	1	1
PP2 ZEF	1	
PP3 Sklad	1	4
PP4 IFKA	1	1
PP5 Caritas	1	1
PP10 WU	1	1
PP6 CpKP	1	2
PP7 RARR	1	1
PP8 CEF	1	1
PP11	1	4
TOTAL	11	16
0 5	10 15	20
	11 11 11	16

Number of social media posts/ newsletter posts/blog reports etc.

	Target	Achieved
PP	(cumulated)	targets so far
PP1 NAS	55	
PP9 DW	55	16
PP2 ZEF	55	
PP3 Sklad	55	28
PP4 IFKA	25	3
PP5 Caritas	10	
PP10WU	55	24
PP6 CpKP	55	92
PP7 RARR	55	2
PP8 CEF	55	23
PP11	55	20
SIV FB/		
website		29
TOTAL	530	237
0 200	400 600	800

TAKING COOPERATION FORWARD

■ Target acc. Application ■ Target internal minimum

■Target internal maximum

■ Targets achieved so far

MONITORING DATA: COMMUNICATION & EVENTS



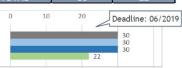
Number of press releases (D.C.6.1)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS		
PP9 DW		1
PP2 ZEF		+,
PP3 Sklad		
PP4 IFKA		
PP5 Caritas	38	
PP10 WU		
PP6 CpKP		1
PP7 RARR		
PP8 CEF		
PP11		1
TOTAL	38	3



Number of posters (D.C.1.4)

PP	Target (cumulated)	Achieved targets so far
PP1 NAS		2
PP9 DW		1
PP2 ZEF		
PP3 Sklad	30	2
PP4 IFKA		1
PP5 Caritas		1
PP10WU		10
PP6 CpKP		2
PP7 RARR		1
PP8 CEF		1
PP11		1
TOTAL	30	22
0 10	20	D II 0/ /201



Number of distributed mini vouchers (D.C.4.1)

PP	Target (cumulated)	Achieved targets so far	
PP1 NAS			
PP9 DW			
PP2 ZEF			
PP3 Sklad			
PP4 IFKA			
PP5 Caritas	400		
PP10 WU			
РР6 СрКР		35	
PP7 RARR			
PP8 CEF			
PP11		165	
TOTAL	400	200	
0 100	200 300	400 500	
		400 Deadline	: 02/2
	200	■ Target acc.	

TAKING COOPERATION FORWARD

■ Target internal minimum ■ Target internal maximum ■ Targets achieved so far





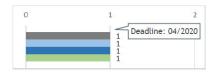
MONITORING DATA: COMMUNICATION & EVENTS General targets

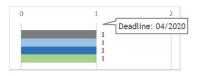


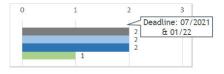
Transfer Workshop & Report (D.T2.1.1)

Staff secondment training (D.T2.1.6)

Evaluation Data Labs (D.T4.1.2 & D.T4.1.3)







- Target acc. Application ■ Target internal minimum ■ Target internal maximum
- Targets achieved so far



TAKING COOPERATION FORWARD



MONITORING DATA: COMMUNICATION & EVENTS



General targets

Webinar series for sharing the SIV implementation experience (D.T4.6.2)

Workshop series for potential investors (D.T4.3.3)

Workshop with EIB representatives on the potential of using the EIB quity for SIV purposes (D.T4.3.5)







- Target acc. Application
- Target internal minimum
- Target internal maximum
- Targets achieved so far







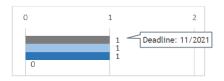


MONITORING DATA: COMMUNICATION & EVENTS



General targets

Mainstreaming roadmap on opportunities for cooperation with other public funds (e.g. ERDF, ESF, EIB) (D.T4.3.6)

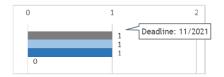


■ Target acc. Application

■ Target internal minimum ■ Target internal maximum

Targets achieved so far

Policy and practice conference (D.T4.5.3)



Save the date: 22nd February 2022, in Vienna



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MONITORING DATA: REACHED STAKEHOLDERS, COMMUNICATION & EVENTS



Questions?









AGENDA OVERVIEW



1. Summary Day 1 2. Update Monitoring

Discussion & next steps



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MONITORING: LEARNINGS & NEXT STEPS



The next round of bilateral calls

How should/ can we report our achievements?

Which activities are impacted by the Covid-19 situation?

What targets seem difficult to achieve from today's perspective? Do we need to change them?

defining further key targets on partner level)

What achievements can we realistically improve by extending the project runtime by 3 months?









NEXT STEPS: MONITORING



Outputs: How to reach outputs?

Voucher Strategy (O.T1.1.1)

Voucher Action Plan (0.T1.2.1)

Social Impact Fund Strategy (O.T1.3.1)

Social Impact Fund Action Plan (O.T1.4.1)

Pilot Action Social Impact Fund (O.T2.1.1)

Strategy for Capacitites in Scale and Scope (O.T4.1.1)

number of strategies and action plans developed and/or implemented for improving skills and competences of employees and entrepreneurs



TAKING COOPERATION FORWARD



NEXT STEPS: MONITORING



Outputs: How to reach outputs?

Matching Tool (O.T3.2.1)

Social Impact Fund Management Tool (O.T2.2.1)

Voucher system tool (O.T3.1) - Number of pilot actions implemented for improving skills and competences of employees and entrepreneurs

Coaching concept (O.T3.3.1)

number of tools developed and/or implemented for improving skills and competences of employees and entrepreneurs

Number of pilot actions implemented for improving skills and competences of employees and entrepreneurs

Number of trainings implemented for improving innovation capacity and mind-sets







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